Duke University’s Population Care Coordination Program® comes to Alaska

Providence Health & Services Alaska (PHSA) welcomed Duke University School of Nursing on April 26th and 27th to convene a 2-day on-site orientation for the upcoming Population Care Coordination Program®. Duke faculty members on-site included: Sharron Rushton, Marion Carter, Dr. Isaak Lipkus, Dr. Mary Paden, Janene Schneider, and Carla Nicols.

The 12-week Population Care Coordination Program® uses principles from care coordination, case management and population health to maximize health outcomes and resource utilization for populations and for the individuals within them.

The program was made possible by Health Resources and Services Administration (HRSA) grant funds from Providence Kodiak Island Medical Center’s (PKIMC) Small Health Care Provider Quality Improvement Grant. The 2013 HRSA grant has provided PKIMC an opportunity to collaborate with its local Federally-Qualified Health Center (FQHC) to provide nurse-led targeted care coordination and proactive health monitoring to poor and underserved patients with complex needs.

“Following sustainability planning for this project, it was determined there was a lack of consistent knowledge and demonstration of integrated care management activities within and between hospitals and clinics”, says LeeAnn Horn, Project Director for the HRSA grant. “One possible solution was to bring a diverse group of providers together to participate in a population health program that teaches a framework of population health care management, which can then be customized to the unique needs of our rural, remote and urban communities.”

As a result, PKIMC, Kodiak Community Health Center (KCHC), Providence Seward Medical and Care Center (PSMC), Seward Community Health Center (SCHC), Providence Valdez Medical Center (PVMC), Valdez Medical Clinic (VMC), Providence Alaska Medical Center (PAMC), Providence Family Medicine Center (PFMC), Anchorage Neighborhood Health Center (ANHC), and PHSA Community Care Services have formed a Population Health Steering Committee to develop an integrated care management infrastructure that supports population health activities specific to the needs of our Alaskan communities.

“The Committee consists of leaders and front-line staff who will participate in the Population Care Coordination Program® and who will oversee the development of standardized population health curriculum, competencies, training, and quality improvement activities that will promote an evidence-based culture and delivery of population health care management in Alaska,” says LeeAnn. “The Committee will promote strong collaboration and partnership between primary care providers and hospitals that is essential as we leverage and scale resources, analyze and share data, resolve gaps in access and navigation, and avoid duplicative activities to better meet community needs and improve chronic disease management in the State.”

The Population Health Steering Committee members include:

PKIMC – Maria Tritt, RN; Aimee Sortor, RN; John Shaheen, RN
PSMC – Kathy Kloster, RN
PVMC – Pauline Doucet, RN; Olivia Foster, RN
PAMC – Shelly Roy, RN; Maike Henning, RN; Bethany Zimpelman, RN; Janet Chapman, RN
PFMC – Nancy Hardman, RN; Karen Gilley, RN; Stephanie Ameline, RN; Esther Obra, RN
PHSA – LeeAnn Horn, RN; Deb Seidl, RN; Judy Kepes, RN; Pat Dooley, RN;
KCHC – Felix Santiago, RN
SCHC – Andra Woodard, MSW; Caitlin Mackenna, RN
ANHC – Sarah Baylous; Sandra Woods, RN; Elizabeth Root, RN
VMC – Sam Shirk, MD
Back Row (From Left to Right) - Maike Henning, Janet Chapman, Elizabeth Root, Sarah Baylous, Caitlin Mackenna, Andra Woodard, Shelly Roy, Aimee Sortor, Judy Kepes, Maria Tritt, Karen Gilley, Olivia Foster, Bethany Zimpelman, Dr Sam Shirk, and Deb Seidl
Front Row (From Left to Right) - Pauline Doucet, John Shaheen, Sandra Woods, Nancy Hardman, Stephanie Ameline, Esther Obra, and LeeAnn Horn
Not Pictured – Felix Santiago, Pat Dooley, Kathy Kloster