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A Word from Mary Ann Fuchs



Mary Ann Fuchs
*Vice President of Patient Care & System Chief Nurse Executive
 Duke University Health System*

In the [June](#) and [July](#) newsletters I provided an overview of the FY 2018-2020 Nursing Strategic Plan, described the six objectives and related strategies, and showed how the plan aligns with our new mission, vision and Professional Practice Model. This month, I'd like to describe the activities we're planning for FY 2018 that support Objectives 1-3 of the Plan;

more details on Objectives 4-6 will be in the September newsletter. Here are the first three objectives, strategies and examples of FY 2018 activities:

Objective	Strategies	Examples of FY 2018 Activities
<p>Objective 1: Duke Nursing partners to design effective care delivery models to support the growth and expansion of the health system.</p>	<p>Develop appropriate clinical staffing models and skill mix to support the growth and expansion of services.</p> <p>Collaborate with community partners to support population health management.</p>	<ul style="list-style-type: none"> • Investigate expanding the new grad program into the ambulatory setting. • Develop education to help our nurses successfully delegate to the care team members. • Investigate new roles to support patient care. • Investigate opportunities to bridge inpatient nursing with outpatient nursing to better meet the needs of our patients. • Partner with the DUHS Population Health Department to investigate care delivery models and understand how to improve the health of our patients.

Objective	Strategies	Examples of FY 2018 Activities
<p>Objective 2: Duke Nursing delivers and advances the highest quality care consistently across the enterprise.</p>	<p>Develop and utilize evidence-based care pathways.</p> <p>Develop, standardize and analyze metrics that matter.</p>	<ul style="list-style-type: none"> • Assure that all of our patients experiencing care within the Duke continuum are confident that each entity is communicating the individual patients’ plan of care, so that care remains consistent and the patients’ confidence in our care processes are maintained. • Review the manner in which nurses and front-line managers are able to access data that impact care delivery by developing a process that requires access to only one database versus the use of several.
<p>Objective 3: Every patient and family will engage with Duke Nursing to achieve an optimal and consistent caring experience.</p>	<p>Improve CAHPS (patient experience) scores in the areas of environment and responsiveness.</p> <p>Foster the consistency and use of patient communication tools.</p>	<ul style="list-style-type: none"> • Seek input from staff on barriers to responsiveness. • Offer leader simulation classes. • Review new patient education systems to better meet their needs.

Strategic Plan Town Hall Events

I recently sent an email invitation to attend one of our upcoming Town Hall events to learn more about the Strategic Plan, how it’s beginning to take shape, and how you can participate in your areas of interest. You can attend any session at any entity – even if it’s not your home entity – whichever one is most convenient for you. [Click here for the full schedule.](#)

Nursing Intranet

For more information and FAQs about the Strategic Plan, including the team members who are working on each objective, [visit the Strategic Plan page on the DUHS Nursing intranet.](#)

If there is any feedback that you would like to provide at this point in the process, please feel free to email me at maryann.fuchs@duke.edu.

Thank you for everything you do to care for our patients, their loved ones and each other.

Sincerely,

Mary Ann Fuchs, DNP, RN, NEA-BC, FAAN

IN THE SPOTLIGHT

Duke Primary Care Skills Week



Celebrating the wrap-up of a successful week, left to right: Kimberly Ennis, BSN, RN, Clinical Nurse Educator, DPC, Sarah Daniels, BSN, RN-BC, Nurse Manager, AC Duke Urgent Care Brier Creek, Kelly Sullivan, MSN, RN, NE-BC, Senior Nurse Manager DPC, Julie Webb, MSN, RN, CEN, Clinical Nurse Educator DPC.

Duke Primary Care (DPC) recently hosted a Skills Week for clinical staff from over 30 different clinics at the DPC Training Center in Apex. Clinical Nurse Educators did a phenomenal job



transforming the training center into a tropical paradise, and staff rotated through several stations operated by Nurse Managers in Duke Primary and Duke Urgent Care. Throughout the course of the week, the training center hosted over 360 clinical staff members and feedback has been very positive from both managers and staff.

This was the first year DPC has held a centralized Skills Blitz, allowing staff to leave their clinics for focused training, see the central training center that DPC has had for only a year, and meet other DPC staff members, which is often difficult due to the geographical spread of the clinics. The week offered refreshers on population-specific competencies, falls safety, patient identification and time-outs, emergency management and infection prevention. The plan is to host another Skills Blitz this fall for more hands-on training such as medication administration, vital signs and more.



DUH Meets Falls Targets for FY17

DUH inpatient met total falls and falls with injury targets in FY17—for the first time in over 3 years! This outstanding achievement was due to the dedication of falls champions, working collaboratively with all colleagues to create a safer environment for all patients.

DUH Unit 3100 had the greatest decrease in all inpatient units, with total falls decreasing from 33 in FY16 to 8 in FY17. The unit also decreased falls with injury.

DUH Unit 9100 had the greatest decrease in all inpatient units in falls with injury—decreasing from 10 to 4.



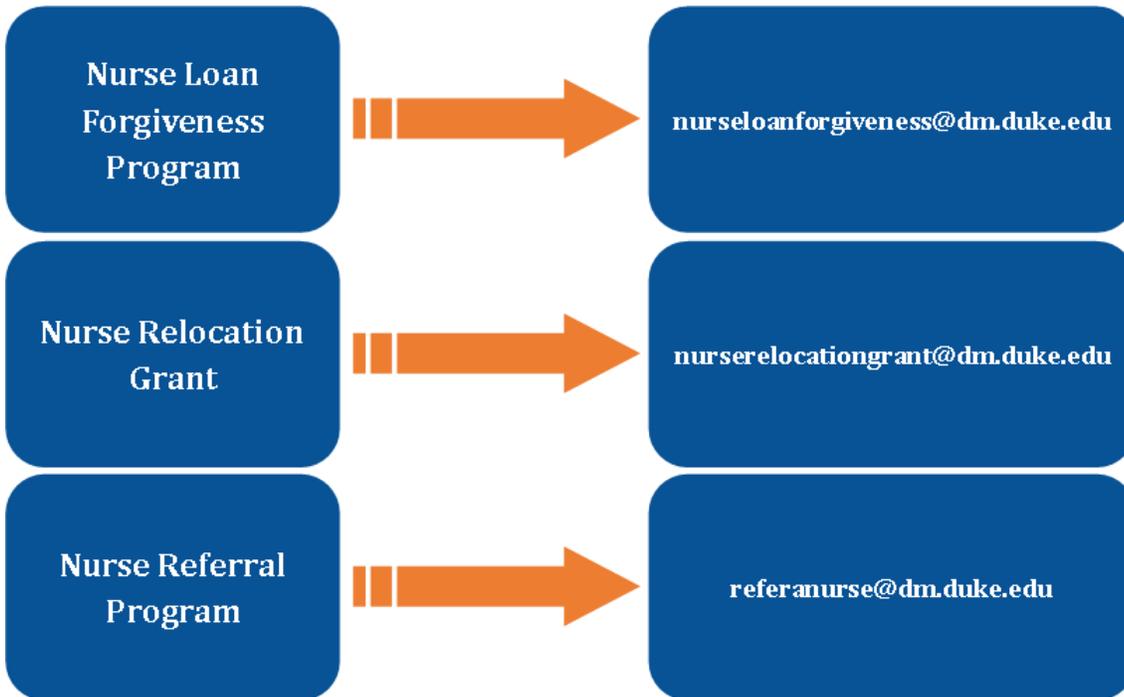
Unit 3100 celebration

Unit 9100 celebration



Questions about Duke Nursing Program Benefits?

New this fall, Duke Nursing is now accessible via dedicated email inboxes to respond to your Duke Nursing program benefits inquiries. Monitored daily, email is a great way to get in touch with the nursing program benefits representatives to ensure you receive all the answers to your program-specific questions. Beginning August 31, 2017, please use the following addresses for answers to your questions:



What is ART?



As announced earlier this year, DUHS is embarking on an exciting journey of improving recruitment strategies and processes to build on our legacy of having the best, brightest, and most passionate staff and providers. The journey is named ART – Advancing Recruitment & Retention Together – and Nursing is the first phase. A new website has recently been launched with information about the initiative, FAQs and a new video that explores the importance of ART to DUHS and features a number of DUHS and nursing leaders. [Visit the new ART website and watch the video.](#)

Congratulations!



Good Catch Recognition: Incorrect Infusion Rate. **Kristen Walden, RN**, a nurse in the Duke Raleigh Cancer Center, was preparing to release chemotherapy orders for her patient and recognized that the ordered dose was higher than the dose the patient had previously received. She reviewed the physician's most recent note and did not see an indication for increasing the dose. Kristen contacted the physician, who reviewed the patient's medical record and realized the dose reduction had not carried through to this cycle. The order was changed and the patient received the lower dose of the medication. Thank you Kristen, for focusing on the National Patient Safety goal of improving the safety of using medications.



*Recent graduates of the Doctor of Nursing Practice program at Duke! Left to right: **Sam Richardson, DNP, RN**, Nurse Manager of Operations, Duke Primary Care North Hills; **Jen Franklin, DNP, RN, NE-BC, CPAN**, Nurse Manager at Davis Ambulatory Surgical Center/DRH; **Jennifer Schieferle Uhlenbrock, DNP, MBA, RN, CNIII**, DUH Emergency Department.*

Victoria Page, RN, BMT Outpatient Unit, received a Strength, Hope and Caring Award for going above and beyond the call of duty in the care of our patients and their loved ones. After a patient received treatment in the BMT Clinic, a family member dropped the patient off at the VA hospital pharmacy, but was unable to find the patient upon entering the building. The family member was very concerned and called the BMT Clinic to see if the patient had returned. As security departments were notified, Victoria took it upon herself to walk to the VA hospital to assist in locating the lost patient, calmly escorting the family member and eventually locating the patient. After assessing the patient's stability, Victoria helped the patient return to the clinic

to be seen by the provider. It was Victoria's calm and professional demeanor that kept the family member from panicking during this stressful encounter and helped to ensure the safety of the patient. Victoria frequently combines her clinical knowledge with her great communication skills to give comfort and support to patients and families during difficult times.

Melanie Reynolds, RN, BMT Outpatient Unit, completed her BSN in August.

Dorothy Taylor-Senter, MSN, RN, CNRN, CNML, Clinical Operations Director, Musculoskeletal and Neuroscience Services, DUH, recently celebrated 35 years of service!



Allison Weglarz, MSN, BS, RN, ACM, RN Case Manager, Care Management, recently launched a new product with the assistance of the Duke Innovation and Entrepreneurship program. The product is a universal charging cord identifier, designed to distinguish individual charging cords. Allison believes this could be very useful at busy nurses' stations! [Read all about iTZMiNE.](#)

News from DRH

Nurse Residency Program



Vicky Orto, DNP, RN, NEA-BC, DRH Chief Nursing and Patient Care Services Officer, first row, center, pictured with participants in the Nurse Residency Program.

The program is designed for new graduate nurses as a bridge to nursing practice. As part of the program, the nurse resident is required to complete a project that addresses one of the four quadrants of the balanced

scorecard. Below is a list of the presentations and authors; [click here to read the presentations:](#)

Screening Patients for Dysphagia. Rachael Alexander, 5-3; Lance Browning, 5-3

Chest Physiotherapy in Postoperative Coronary Artery Bypass Graft Patients. Christine Bonaventure, 5-2; Rachel Fredericks, 5-2; Maria Giocondo, 5-2; Elaine Milton, 5-2

Reducing Pathogens in Enteral Feedings. Nzinga Bourne, 5-1; Kendra Burt, 5-1

Development of a Medication Kit for Rapid Care of the Anaphylactic Patient in the Emergency Department. Allison Bowman, ED; Erin Bristow, ED; Lauren Hollender, ED; Jessica Smith, ED

Improving Patient Satisfaction by Reducing Noise Level on a Nursing Unit. Bryan Burns, 4-1; Tiara Chicas-Portillo, ICU; Vivian Kpenosen, 4-1; Haily Williams, 4-1

Proper Use of the Carpuject™ Medication Syringe System. Alyssa Comer, ISRP

Minimizing Interruptions during Shift Change Lindsey Cournoyer, 6-3; Alexandria Davis, 6-3

Stress Management: Burnout and Moral Distress Coping Mechanisms. Kalee Edwards, ICU; Brittany Gaulden, ICU; Catherine Celine Givens, ICU; Amy Riley, ICU

You Mean I Have to Wear This? Educating Visitors on Isolation Precautions. Andrew Flance, 5-1; Maranda Mason, 5-1; Rachael McCauley, 5-1

Improving Work Culture Using “Meaningful Moments”. Kaydee Greenwood, 7-1; Desiree Pelchat, 7-1

Operating Room: Daily Terminal Cleaning Duke Regional Hospital. Tanya Hansen Laber, OR

The Link between Bedpans and Hospital-Associated Infections. Latoya Johnson, 6-3

Reducing Alarm Fatigue in Neonatal Intensive Care Units. Krystina Walsh, SCN

Let’s Talk: ISHAPED for the Critical Care Population. Courtney Ramsey, ICU; Ann Yelverton, ICU

The Effect of Changing the Venous Blood Gas Workflow in the Electronic Medical Record on Venous Blood Gas Result Times. Jason Cole, ED; Olivia McPherson, ED; Cuyler VonWald, ED

DRH Clinical Ladder Advancements



Left to right: Olivia Rahimtoola, BSN, RN, RN-BC, CNIII; Amy McFarland, BSN, RN, IBCLC, CNIII; Zachary Cockerham, BSN, RN, CEN, CTL, CNIV; Margaret Oakes, BSN, RN, RNC-MNN, CTL, CNIII; Jessica Thompson, BSN, RN, CRN, CNIII

Crayons2Calculators “Fill that Bus” campaign



DRH collected 41 bins of supplies to exceed its goal of 40 for this year’s Fill that Bus campaign.

Crayons2Calculators serves the educational and creative needs of students in the Durham Public School system by providing free school

supplies to teachers. Collection bins are located in all departments throughout the hospital for staff to donate new school supplies to support teachers and students in high-poverty areas of Durham.

TeamSTEPPS Presented at DRH



Denise Williams, MBA/HCM, BSN, RN, CNML, taught [TeamSTEPPS](#) at DRH in July. Fifteen participants enjoyed the workshop, designed for clinical and administrative individuals or teams to learn teamwork concepts and skills. Denise said: "The course uses a variety of methods, including videos and interactive activities, and provides easy-to-use tools so participants can begin to implement what they learn." Thanks to Denise for teaching these important skills!

DUH Wraps Another Successful PNA Summer Program

Annually, Duke Nursing hosts the Professional Nursing Assistant (PNA) summer externship program that enables rising junior and senior nursing students to grow their skills and experiences by participating in a 10-week, paid program. This year, more than 120 nursing students joined in on experiences ranging from CTOR to emergency services. PNAs shadowed alongside nursing staff and assisted in many aspects of daily nursing duties. Mentor relationships strengthen the students' awareness of nursing scope of practice and exercise their critical thinking skills. All participants hold a NAI licensure and Basic Life Support certification to participate.



2017 PNA summer externships participants at the DUH closing program event with Jean Rea, Nursing Program Manager. For more information on the PNA summer externship program, visit: <https://www.dukenursing.org/student-nurse>.



Mitigating the Madness Evidence-Based Practice Workshop Series

The first in the DUHS Nursing Research & EBP Council workshop series was so successful that there was a waiting list. This workshop, *Approaches to Clinical Inquiry*, will be held again at Duke Raleigh on October 25th. If you are looking to learn how to refine your clinical question and work with a coach during the workshop to begin your project development, this is the workshop for you!

The second workshop in the series, *Approaches to Project Development and Implementation*, offers you the opportunity to learn how to pick the outcome measures to answer your clinical question and the process for project implementation. Again, participants will be paired with a coach during the workshop to guide project development. This workshop will be held at the DUSON on October 3rd and again at Duke Raleigh on March 1st.

Participants do not have to take the workshop series in order. A third workshop in the series *Project Dissemination* will be offered in Spring/Summer 2018. If you are interested in either of these workshops, contact Hutch Allen at hutch.allen@duke.edu for more information.

Sept. 28 Friends of Nursing Seminar: Patient Transitions

Save the date for the Fall 2017 Friends of Nursing Seminar: “Patient Transitions: *Improving Outcomes through a Continuum of Care Approach*.” Registration will be open soon for the activity, which will be from 7:30 a.m. to 4:30 p.m. on Thursday, Sept. 28. The venue will be Brier Creek Country Club (9400 Club Hill Drive, Raleigh, N.C.).

Pat Kramer, EdS, ACM, CCM, CSW, is facilitating the seminar. She is the senior director of case management for Duke University Health System (DUHS). The activity is being planned in response to the results of the annual Needs Assessment Survey, which is conducted during National Nurses Week. The topic of “discharge and care transitions” was identified as a need within the organization.

The presenters who will be involved are Cheryl Brewer, PhD, MSN, RN, associate vice president, nursing, Private Diagnostic Clinic; Angela Cummings, MHA, BSN, RN, CCM, director of utilization management, DUHS; Mary Ann Fuchs, DNP, RN, NEA-BC, FAAN, vice president of patient care & system chief nurse executive, DUHS; Susan J. Gancarz, MBA/HCM, BSN, RN, CDONA/LTC, director, nursing practice, Duke HomeCare and Hospice; Pat Johnson, MSN, RN, NE-BC, associate chief nursing officer (ACNO), Duke Primary Care (DPC); Joanna Kipnes, MD, MS, FHM, assistant professor of hospital medicine, Department of Medicine, and medical director of utilization management, DUHS; Pat Kramer; Heather Marsteller, MBA, director, performance excellence, DPC; Barb Matthews, MBA, BSN, RN, CMAC, ACNO, Population Health Management Office (PHMO), DUHS; Mary Planisek, MSN, RN, team lead utilization management/ED case management, Duke Raleigh Hospital (DRAH), Karen Preston, MHA, BSN, CCM, director of case management, DRAH, and director, Resource Center, DUHS; Devdutta “Dev” Sangvai, MD, MBA, associate chief medical officer, DUHS, executive director,

PHMO, and associate professor, family medicine, pediatrics and psychiatry, Duke University School of Medicine; and Cheryl Swartz, MSN, BSN, transitional care nurse, DUH.

A flier is available for posting: [link](#). Please watch for registration to open soon. Friends of Nursing Seminars are made possible by the Martha White Blalock Nurse Scholar Endowment Fund.

Safety Corner

Contributed by J. Bryan Sexton, Ph.D., and Kathryn C. Adair, Ph.D., Duke Patient Safety Center

Connecting is Caring

There are many ingredients to providing quality healthcare. As we find ourselves spending more and more time behind screens, one vital ingredient has received renewed attention— connecting with our patients.

“It’s far more important to know what person the disease has than what disease the person has.”
-Hippocrates

Research shows that having more connected communication with our patients can result in better clinical outcomes (Ruben et al., 2017) and patient



compliance (DiMatteo et al., 1986).

Connecting can include being mindfully in the moment, empathizing, and trying to understand the other’s point of view. All of these are key components to Swanson’s *Theory of Caring*, which Duke Nursing recently adopted.

Moments of connection - whether with patients, coworkers, friends, family, and even strangers - are vitally important to well-being. We experience more intense and frequent positive emotions when we are with others (Kok et al., 2013), and for many, relationships are a central source of meaning (Hicks & King, 2009). Social connectedness predicts a higher likelihood of longevity, whereas chronic loneliness is associated with higher levels of stress hormones, vascular resistance, depression, and lower levels of white blood cells (Hawkley & Cacioppo, 2010).

Want to boost your feelings of connection? Briefly reflecting on good interactions can help. This is the goal of our “One Good Chat” tool, which is part of our resilience program “W.I.S.E.R”.

Interested in enrolling? Our next WISER cohort starts up September 11th! To enroll: bit.ly/3wiser. Recruitment video: bit.ly/3wiservideo

Upcoming Quality Center Events

Online activities:

- W.I.S.E.R: Web-based Implementation of the Science for Enhancing Resilience – Evidence based resilience tools for DukeHealth employees. [Click to enroll](#). [Click to watch an introductory video](#).
- Bite-Sized Resilience: Three Good things—Our most popular resilience tool! [Click to enroll for the September cohort](#). [Click to enroll in the November cohort](#). [Click to watch an introductory video](#).

Instructor-led courses:

- [Patient Safety Leadership Course](#) (September 11-13, 2017). Come learn the science and psychology of safety culture. Topics include: Dealing with Difficult Colleagues, Psychological Safety, Evidence based leadership rounding, and many more...
- [Enhancing Caregiver Resilience Essentials Course](#) (September 12, 2017). Topics Include: Fatigue Management, Coping with Change, Mindfulness techniques and more...
- [TeamSTEPPS Essentials Course](#) (September 13, 2017). Topics include: Introduction to Tools and Techniques (SBAR, Briefs/Huddles, CUS, etc) to promote high performing teams.
- [TeamSTEPPS Master Trainer Course](#) (October 26-27, 2017). Topics Include: Deep drive into changing the culture through the implementation of evidence base tools and techniques promoting high performing teams.
- [Enhancing Caregiver Resilience: Burnout and Quality Improvement Full Course](#) (November 14-15, 2017). Topics include: A deeper dive into the topics covered during the one day Resilience Essentials course that includes multiple interactive resilience activities.

Save the Date: 13th Annual Duke Health Patient Safety and Quality Conference: March 22, 2018

New Certifications

Congratulations to these nurses who have recently received a new certification:

<i>DUHS Entity</i>	<i>Last Name</i>	<i>First Name</i>	<i>Title</i>	<i>Unit</i>	<i>Certification</i>
DASC	Dennis	Joann	CNIII	Operating Room	Ophthalmic Registered Nurse
DPC	Poole-Dawkins	Karen	Nurse Manager, AC	DPC Morrisville	Nurse Executive-Board Certified
DPC	Slankas	Rachel	ACNII	DPC Pickett Road	Ambulatory Care Nursing
DPC	Sullivan	Kelly	Senior Nurse Manager	DPC Nursing (Administration)	Nurse Executive-Board Certified
DRAH	Bills	Dawn	CNII	Emergency Department	Certified Emergency Nurse
DRAH	Blakey	Susan	CNIV	Same Day Surgery	Ambulatory Care Nursing
DRAH	Davis	Paul	Nurse Manager, Operations	4th Floor Nursing	Nurse Executive - Board Certified
DRAH	Faircloth	Abbie	Nurse Manager, Operations	Cardiac Catheterization Lab	Nurse Executive - Board Certified
DRAH	Fite	Emily	CNIII	Pain Clinic	Certified Pain Management

<i>DUHS Entity</i>	<i>Last Name</i>	<i>First Name</i>	<i>Title</i>	<i>Unit</i>	<i>Certification</i>
					Nurse
DRAH	Leggott	Sandra	CNII	Intensive Care Unit	Critical Care Registered Nurse - Adult
DRAH	Loftis	Jennifer	COD	Cancer Center Administration	Nurse Executive, Advanced
DRAH	McClean	Molly	CNII	PACU	Certified Post Anesthesia Nurse
DRAH	West	Kimberly	CNII	4th Floor Nursing	Certified Medical Surgical Registered Nurse
DRH	Atherly	Amber	CNIII	Telemetry Unit	Progressive Care Certified Nurse
DRH	Berry	Crystal	CNIII	Mother Baby- GYN	Maternal New Born Nursing
DRH	Brandon	Kristi	CNIII	Mother Baby- GYN	Maternal New Born Nursing
DRH	Brooks	Debra	CNII	General Surgery Unit	Certified Medical Surgical Registered Nurse
DRH	Brooks-Feaster	Takenya	CNIII	Delivery Room	Inpatient Obstetric Nursing
DRH	Carroll-Stevens	Lola	Clinical Lead RN	Operating Room	Certified Nurse Operating Room
DRH	Chesney	Shannon	CNIV	Emergency Services	Certified Emergency Nurse
DRH	Clark	Candice	CNIII	General Surgery Unit	Certified Medical Surgical Registered Nurse
DRH	Corkins	Jean	CNIII	VAST - Response Team	Vascular Access Certified
DRH	Creech	Mary	CNIII	General Surgery Unit	Certified Medical Surgical Registered Nurse
DRH	Dauphinais	Gayle	Clinical Lead RN	Delivery Room	Inpatient Obstetric Nursing
DRH	Dowse	Brenda	Clinical Lead RN	General Medicine-Dialysis Unit	Certified Medical Surgical Registered Nurse
DRH	Green	Deborah	CNIII	Ortho/Neuro Unit	Certified Orthopaedic Nurse
DRH	Jerzak	Linda	Nurse Manager Operations	Anesthesia Care Unit	Certified Nurse Manager and Leader
DRH	McPherson	Evelin	CNIII	General Medicine	Certified Medical Surgical Registered Nurse
DRH	McSweeney	Michaela	CNII	General Surgery Unit	Certified Medical Surgical Registered Nurse
DRH	Mirza	Sevda	Clinical Lead	General Medicine-	Gerontological Nursing

<i>DUHS Entity</i>	<i>Last Name</i>	<i>First Name</i>	<i>Title</i>	<i>Unit</i>	<i>Certification</i>
			RN	Dialysis Unit	
DRH	Morton	Heather	CNIII	Mother Baby- GYN	Maternal New Born Nursing
DRH	Newsome	Mark	CNII	Telemetry Unit	Certified Medical Surgical Registered Nurse
DRH	Odom	Nancia	Nursing Program Manager	Patient Placement	Informatics Nurse
DRH	Pace	Lisa	Nurse Manager Operations	Telemetry Unit	Certified Nurse Manager and Leader
DRH	Richardson	Larry	Nurse Manager Operations	Operating Room	Certified Nurse Manager and Leader
DRH	Ridenhour	Linda	CNIII	General Surgery Unit	Certified Medical Surgical Registered Nurse
DRH	Thinn	Thinn	CNII	Emergency Services	Certified Emergency Nurse
DRH	Varughese	Helen	CNIII	Telemetry Unit	Progressive Care Certified Nurse
DUH	Andrew	Preston	CNIII	Medical Unit - 9100	Oncology Certified Nurse
DUH	Askren	Kimberly	Clinical Lead RN	Morreene Road Clinic	Certified Professional in Patient Safety
DUH	Bacigalupi	Laura	CNII	Peds Cardiac Intensive Care Unit	Critical Care Registered Nurse - Peds
DUH	Barlow	Courtney	CNII	Peds Cardiac Intensive Care Unit	Critical Care Registered Nurse - Peds
DUH	Bermudez	Francisca	CNIII	OR - TSU	Certified Nurse Operating Room
DUH	Boncales	Jemima	CNII	N-78 Intermediate Care	Progressive Care Certified Nurse
DUH	Brink	Kathleen	Clinical Services Nurse IV	EP Clinic	Ambulatory Care Nursing
DUH	Brown	Chante	CNII	Cardiac Intensive Care Unit	Critical Care Registered Nurse - Adult
DUH	Bryant	Danyella	CNIII	Home Dialysis Supply	Certified Dialysis Nurse
DUH	Chandik	Alexis	CNII	7th Floor West DMP	Critical Care Registered Nurse - Adult
DUH	Debaun	Kimberly	Nurse Manager,	Radiation	Certified Nurse Manager

<i>DUHS Entity</i>	<i>Last Name</i>	<i>First Name</i>	<i>Title</i>	<i>Unit</i>	<i>Certification</i>
			AC	Oncology	and Leader
DUH	Domorski	Katie	CNII	Peds Cardiac Intensive Care Unit	Critical Care Registered Nurse - Peds
DUH	Foster	Sharon	CNIII	6th Floor West DMP	Critical Care Registered Nurse - Adult
DUH	Grasso	Nicholas	CNII	Cardiology Unit	Progressive Care Certified Nurse
DUH	Green	Ashley	CNII	6th Floor West DMP	Critical Care Registered Nurse - Adult
DUH	Grem	Starlyn	CNIII	2F/2G Medicine	Ambulatory Care Nursing
DUH	Halliday	Melissa	CNII	Ped Cardiac Cath/EP	Certified Pediatric Nurse
DUH	Hansen	Corrie	CNII	7th Floor West DMP	Critical Care Registered Nurse - Adult
DUH	Holmes	Tori	CNII	8th Floor East DMP	Critical Care Registered Nurse - Adult
DUH	Hopkins	Erika	CNII	Ambulatory Telephone Triage Services	Certified Medical Surgical Registered Nurse
DUH	Hubal	Shelley	CNII	Peds Cardiac Intensive Care Unit	Critical Care Registered Nurse - Peds
DUH	Hughes	Marcia	CNIII	8th Floor West DMP	Certified Neuroscience Registered Nurse
DUH	Jeffries	Jasmine	CNII	6th Floor East DMP	Critical Care Registered Nurse - Adult
DUH	Joyner	Heather	CNII	Surgical Unit -3300	Progressive Care Certified Nurse
DUH	Kidd	Krishonda	CNIII	Surgical Unit - 6100	Certified Orthopaedic Nurse
DUH	Knaub	Danielle	CNII	Surgical Unit - 2100	Medical Surgical Nursing
DUH	Kolbinsky	Anna	CNIII	Ambulatory Surgery Center - OR	Certified Nurse Operating Room
DUH	Larroza	Noeme	CNIII	Inpatient Dialysis	Certified Nephrology Nursing
DUH	Lind	Maureen	CNIII	Williams Unit	Psychiatric - Mental Health Nursing
DUH	Lockner	Kitty	CNIII	Otolaryngology	Certified Otorhinolaryngology Head and Neck
DUH	Lyons	Lindsay	CNII	Peds Intensive Care	Critical Care Registered

<i>DUHS Entity</i>	<i>Last Name</i>	<i>First Name</i>	<i>Title</i>	<i>Unit</i>	<i>Certification</i>
				Unit	Nurse - Peds
DUH	Marsh	Emily	CNI	Cardiac Intensive Care Unit	Critical Care Registered Nurse - Adult
DUH	Mascoll	Frank	CNIII, FP	Internal Staffing Office	Certified Medical Surgical Registered Nurse
DUH	McVey	Amber	Critical Care Nurse Practitioner	Advanced Practice Nursing - Heart Services	Critical Care Registered Nurse - Adult
DUH	Mersmann	Amanda	CNII	Heart Invasive Holding Area	Progressive Care Certified Nurse
DUH	Napier	Sandra	Nurse Practitioner	APP- Neuroscience	Stroke Certified Registered Nurse
DUH	Norflett	Tonya	CNIII	N-63 Intermediate Care	Certified Medical Surgical Registered Nurse
DUH	Nowicki	Alexandra	CNII	Peds Cardiac Intensive Care Unit	Critical Care Registered Nurse - Peds
DUH	O'Brien	Claire	CNII	Surgical Unit - 3300	Progressive Care Certified Nurse
DUH	Parham	Julie	CNII	Perianesthesia	Critical Care Registered Nurse - Adult
DUH	Peace	Pamela	CNIII	Oncology Treatment Center	Blood and Marrow Transplant Certified Nurse
DUH	Pickens	Aubree	CNIII	Surgical Unit - 2300	Certified Clinical Transplant Nurse
DUH	Platner	Anne	CNII	Peds Cardiac Intensive Care Unit	Critical Care Registered Nurse - Peds
DUH	Pusel	Joyce	CNIII	Electro Seizure	Psychiatric - Mental Health Nursing
DUH	Repar	Lisa	CCNIII	Birthing Center	Inpatient Obstetric Nursing
DUH	Rippe	Alexandra	CNII	Peds Cardiac Intensive Care Unit	Critical Care Registered Nurse - Peds
DUH	Rodgers	Katherine	CNII	2F/2G Medicine Clinic	Ambulatory Care Nursing
DUH	Salpietro	Christina	CNII	Peds Cardiac Intensive Care Unit	Critical Care Registered Nurse - Peds
DUH	Schachte	Caroline	CNII	OR General	Certified Nurse Operating Room
DUH	Smith	Stirling	CNII	Peds Cardiac Intensive Care Unit	Critical Care Registered Nurse - Peds
DUH	Smith	Seanna	CNIII	Medical Unit - 9100	Oncology Certified Nurse

<i>DUHS Entity</i>	<i>Last Name</i>	<i>First Name</i>	<i>Title</i>	<i>Unit</i>	<i>Certification</i>
DUH	Smith	Rebecca	CNIII	8th Floor West DMP	Certified Neuroscience Registered Nurse
DUH	Stephens	Abbie	CNII	2F/2G Medicine	Ambulatory Care Nursing
DUH	Suehs	Erich	CNII	Adult Cardiac Cath Lab	Critical Care Registered Nurse - Adult
DUH	Talbert	Jennifer	CNIII	Peds Cardiac Intensive Care Unit	Critical Care Registered Nurse - Peds
DUH	Teal	Blake	CNII	Cardiac Intensive Care Unit	Critical Care Registered Nurse - Adult
DUH	Terrell	Joanne	CNIII	OR General	Certified Nurse Operating Room
DUH	Thomas	Tonda	CNIII	7th Floor West DMP	Critical Care Registered Nurse - Adult
DUH	Thomsen	Jessica	CNIII	Pediatric Unit - 5100	Certified Pediatric Nurse
DUH	Tornatore	Diane	CNII	Adult Cardiac Cath Lab	Progressive Care Certified Nurse
DUH	Williamson	Bious	CNII	Cardiac Intensive Care Unit	Critical Care Registered Nurse - Adult
DUH	Yanchura	Kyle	Clinical Nurse Specialist	Advanced Practice Nursing	Certified Neuroscience Registered Nurse

NOTE: Please do not send certification information directly to the Nursing Newsletter email address. Managers should refer to the "Certification Payments" policy for instructions; this process results in certifications being listed in the newsletter.

Duke Nurse Retirees

Congratulations to our colleagues who have recently retired or will be retiring soon:

<i>DUHS Entity</i>	<i>Last Name</i>	<i>First Name</i>	<i>Title</i>	<i>Years of Service</i>	<i>Retirement Date</i>	<i>Unit</i>
DPC	Gibbs	Cynthia	Medical License Practical Nurse	36	08/10/17	Durham Medical Center
DUH	Simpson	Susan	Clinical Nurse IV	29	9/13/17	Medical Unit - 4300

NOTE: Please do not send retiree information directly to the Nursing Newsletter email address. Managers should refer to the "Retiring Nurse Recognition" policy for instructions; this process results in retirees being listed in the newsletter.

Nursing Newsletter Survey

Thank you to everyone who participated in the recent Nursing Newsletter survey. Your input and suggestions will be used to learn the types of stories our nurses are most interested in, and to improve the newsletter overall. Watch for results in an upcoming issue of the newsletter.

Upcoming Events and Opportunities

CPR-a-thon

DRH will hold a CPR-a-thon on Friday, September 8 from 8 am-5 pm in the First Level Classroom at Duke Regional Hospital (located on the first floor at the back of the cafeteria dining room). Staff, as well as family and friends, can learn how to administer hands-only CPR and use an automated external defibrillator (AED). A minimum \$2 donation per participant is requested; donations will benefit the Triangle Heart Walk. Sessions will be held every 20 minutes. *Note: The session is not a substitute for clinical staff's required life support training.*

ANCC Medical Surgical Certification Review

DUHS will hold a Medical Surgical Certification Review Course on September 28 & 29 at Duke Regional Hospital for nurses who are preparing to take their ANCC Medical Surgical Certification exam. [Please see the flier](#) for information on how to register for this event. Registration is through the ANCC site and DUHS code will need to be entered. For information about the ANCC Medical Surgical Certification, please visit the [ANCC website](#). Questions about this session can be directed to Katrina Green MSN, RN, OCN at Katrina.Green@duke.edu.

AACN Triangle Chapter News

The local AACN Triangle Chapter encourages new members to attend the next monthly meeting on **September 12, 2017** at 11:00AM* (time/date change) at the Hill Rom Facility Demo Room in Cary, NC. [Registration information](#). If you'd like to join the local Triangle Chapter, you may do so on this website as well.

The annual AACN Spring Certification and New/Renewal Membership Drive is underway, encouraging all nurses to become certified (CCRN/PCCN/CSC/CMC). Applications are due at midnight, October 22, 2017. **Please note: some units require management approval to prove the hourly requirement for your exam has been met before submitting your application.**

[Group Certification and/or Membership Discount Application \(Saves \\$20\).](#)

[Group New/Renewal Membership ONLY Discount Application \(Saves \\$9\):](#)

Applications can be submitted at any Triangle Chapter Meeting, to Allison Barfield (Duke DMP 7W CTICU), to Frankie Goodwin (Duke North 7700 CCU) or to Gloria "Pam" R. Porter, Locker #79 located at Duke DMP 7th Floor CTICU (please do not put anything with financial info in the mailbox) until midnight, October 22, 2017. If you have any questions, concerns, or need further information, please contact Pam at (w) 919-385-7941 (c) 919-812-3846.

NC Infection Control Curriculum for Outpatient Healthcare Settings

(.0206 Class) sponsored by the NC Statewide Program for Infection Control and Epidemiology

Register Now: Infection Prevention Liaison Training for Ambulatory Care

When: Monday October 9, 2017 8:00 am – 4:30 pm

Location: Duke Clinic Amphitheater, Durham

The Duke Infection Prevention Program is offering an 8-hour course that is required for all Infection Prevention Liaisons to fulfill the NC Statute 10A NCAC 41A .0206 requirements.

Target Audience: Any ambulatory care DUHS staff who have an interest in infection prevention. Must have a healthcare-related license or certification and registration is required:

Go to: <http://tinyurl.com/y9zr5tta>

[There is no cost for this training. Registration is FREE.](#)

There is a maximum capacity of 75 attendees so please register early. **Registration deadline is October 2, 2017.** Pre-class study is required and study materials will be sent out to all registrants. A post-test will be given and a passing score of 80% is required to acquire DUHS IPL status. Nursing Contact Hours: 6.25. Contact Bonnie Taylor, MPH, RN, BSN for more information at bonnie.taylor@duke.edu or 919-684-5457.

Calendar

- Sept. 8** **CPR-a-thon for all staff, family and friends**
Time: Every 20 minutes from 8:00 a.m.-5:00 p.m.
Venue: DRH First Level Classroom
Information: Contact Tracy Stell, assistant director of DRH Education Services,
919-470-8250 or tracy.stell@duke.edu
- Sept. 28** **Friends of Nursing Seminar – SAVE THE DATE**
Title: Patient Transitions: *Improving Outcomes through a Continuum of Care Approach*
Time: 7:30 a.m. – 4:15 p.m.
Venue: Brier Creek Country Club
9400 Club Hill Drive, Raleigh, NC 27617 ([map](#))
- Sept. 28-29** **ANCC Medical-Surgical Nursing Certification Review Course**
Details: [Flier](#)
- Oct. 1** **Triangle Heart Walk**
Time: 12:30 p.m.
Venue: PNC Arena, Raleigh
Details: www.TriangleHeartWalk.org/Duke
- Oct. 9** **Infection Prevention Liaison Training for Ambulatory Care**
Time: 8:00 a.m. – 4:30 p.m.

Venue: Duke Clinic Amphitheater, Durham
Register: <http://tinyurl.com/y9zr5tta>

Nov. 4 Friends of Nursing Gala
Time: 5 – 11:30 p.m.
Venue: Durham Convention Center
Details: [Link](#)

Triangle Heart Walk



American Heart Association 2017 Triangle Heart Walk Sunday, October 1, 2017, PNC Arena, Raleigh

Join walkers from across our community as they step out to have fun, get inspired and support a meaningful cause. Duke Health has set a goal to raise \$200,000 for this year's Heart Walk and it will take everyone's participation for us to achieve this goal!

Festivities at 12:30 p.m., Walk at 2:00 p.m.

1 or 3 mile route options

Leashed dogs and strollers are welcome!

Fun activities and heart health education for the entire family!

Every Duke walker who participates will receive a FREE Duke t-shirt at the Heart Walk!

For questions contact Kimberly Burrows at the AHA: Kimberly.burrows@heart.org or call 919-463-8307. For details visit: www.TriangleHeartWalk.org/Duke triangleheartwalk.org

Accreditation and Regulatory Affairs Corner

The Duke Health Policy Center has undergone a recent upgrade and has a new viewing format. To obtain policies please log onto the DUHS intranet and select the Duke Health Policy Center link located on the left hand side of the intranet page or by clicking the "Access to the Duke Health Policy Center (three books) located on the right hand side of the DUHS intranet page. These are the only two ways to gain access to obtain policies from the Duke Health Policy Center. [Click here for details.](#)

Award Nominations

External Award cycles:

For current information: intranet [link](#)
document [link](#)

Find Duke Nursing on Social Media



Duke Nursing has active accounts on Facebook, LinkedIn and Twitter. The content of these accounts is geared to the interests of current and prospective nurses. All DUHS nurses are invited to connect via these social media accounts:

Facebook: Duke Nursing Careers
Twitter: @DukeNursingJobs
LinkedIn: Duke Nursing Careers

Please share professional highlights by sending content to the Duke Nurse Recruitment Office at DUHSNurseRecruitment@dm.duke.edu

Nursing News is published monthly for the DUHS nursing community.

Editor in Chief: Lori Malone, Communications Director, DUHS Nursing

Content submissions: *If you would like to submit an article or story idea for the newsletter, please send information to: nursingnewsletter@dm.duke.edu. The deadline for content is the 20th of each month.*

Subscriptions: *If you have a nursing colleague who is not receiving the newsletter, please ask him/her to send a subscription request to nursingnewsletter@dm.duke.edu.*

Archives: *Previous issues of the newsletter can be found on the "DUHS Nursing" page of the intranet [here](#).*