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## A Word from Mary Ann Fuchs

In 2010, Duke Nurses from across the system and from all levels were engaged in the design of the Professional Practice Model (PPM) as well as the identification of a nursing theory upon which to base our practice. Figure 1 demonstrates the PPM which was developed. Boykin & Schoffenhoffer's Patient-Centered & Caring theory was embraced as the governing Duke Nursing Theory. The PPM and the nursing theory were embedded into orientation, communication and external communications.



**Mary Ann Fuchs**  
*Vice President of Patient Care  
 & System Chief Nurse Executive  
 Duke University Health System*



Figure 1: Duke Nursing Professional Practice Model, 2010

As part of our continued effort to improve our practice, an evaluation of the PPM and Duke Nursing's adopted nursing theory was completed in May, 2014 during Nurses Week. This evaluation demonstrated limited recognition of the PPM components. The DUHS Magnet Steering Committee reviewed these results with the goal to update the PPM and review other nursing theorist which were considered more relevant by Duke Nursing.

DUHS Magnet Steering Committee made the recommendation to reduce the number of components within the PPM from eight to five. The original components of the PPM were: caring; collaboration; empathy; professional growth; leadership; advocacy; professionalism; and innovation. The survey noted confusion within multiple components, such as empathy and advocacy, and professionalism and professional growth. With these results in mind,

the DUHS Magnet Steering recommended: compassion; collaboration; professional development; leadership; and innovation (figure 2).



Figure 2: Duke Nursing Professional Practice Model, 2016

The updated PPM was presented to all the DUHS shared governance councils for recommendations. The definitions of the PPM components were streamlined to augment the meaning of the components and facilitate incorporation into practice. The components and definitions are:

- Collaboration: Duke Nurses collaborate through skilled communication to enhance interprofessional teams and patient-family centered care across all roles and settings.
- Compassion: Duke Nurses care for the global community through compassionate, expert, and specialized practice.
- Innovation: Duke Nurses change lives through practice innovation and discovery of new knowledge.
- Leadership: Duke Nurse's role model leadership in all settings through participation in shared governance; health policy development; community and professional organization involvement; advocating for optimal health.
- Professional Development: Duke Nurses create a dynamic environment by committing to their professional development and mentoring others.

While the PPM was updated, the nursing theory used by Duke Nurses was also in need of change. A review of nursing theorists was completed, and the recommended new theory was the Caring Theory by Dr. K. Swanson. Dr. Swanson defines caring as "... a way of relating to a valued other toward whom one feels a personal sense of commitment and responsibility." <sup>1</sup>

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<sup>1</sup> Kalfos, M., & Owe, J. (2015). Empirical verification of Swanson's Caring process found in nursing actions: systematic review. *Open Journal of Nursing*, 5, 976-986.

Swanson's Caring Theory consists of five visible actions or processes which include: know; being with; doing for; enabling; maintaining belief (figure 3). The components of Swanson's Caring Theory are outlined in figure 3. These components support the best outcomes for patients, families, each other, and self.



Figure 3: Swanson's Caring Theory

Dr. Swanson served as the keynote speaker at the DUHS Nursing Leadership Retreat in December, 2016. More than 300 nurse leaders from across DUHS participated in the session. The leaders highly supported the PPM changes and adoption of Swanson's Caring Theory. According to Dr. Swanson, "Practicing in a caring manner leads to the nurse's well-being, both personally and professionally. Personal outcomes of caring include feeling important, accomplished, and whole. Professional practicing care leads to enhanced intuition, empathy, clinical judgment, capacity for caring and work satisfaction."

In the next few months, each Duke Nurse will have the opportunity to learn about the new PPM and Swanson's Caring Theory. This is a great opportunity to redefine our caring focus using the DUHS Core Values (Excellence; Safety; Integrity; Diversity; Teamwork) with the components of the PPM (Compassion; Collaboration; Professional Development; Leadership; Innovation) while integrating the Caring Theory (Knowing; Being With; Doing for; Enabling; Maintaining Belief). As we move into 2017, we create our future and lay the foundation for those who will follow. We serve every day to earn the trust of those we care for, to enhance the lives of those we work with and to prove ourselves proud of the work we do each and every day. The new PPM and Swanson's Caring Theory provide an updated framework for each Duke Nurse to use as we navigate this complex world to achieve optimal outcomes for all lives we touch.

As the new PPM and theory are implemented, you will begin to see more communication. Next month, look for how the PPM and Swanson's Caring Theory are synergistic.

Sincerely,

Mary Ann Fuchs, DNP, RN, NEA-BC, FAAN

# Changes to Nurse Loan Forgiveness Program

The DUHS Nurse Executive Council approved the following two changes to the Nurse Loan Forgiveness Program:

Policy Section	Current	New
Corrective Action	Nurses with a written corrective action are not eligible for the program.	Nurses with a <u>final written</u> corrective action are not eligible for the program.
Missed deadline	Nurses are not eligible to participate in the program if they miss the application deadline.	Nurses are eligible to participate in the program if they miss the application deadline; however, their eligibility date starts on the date the contract is submitted to the Nurse Recruitment Office.

For more information on the Nurse Loan Forgiveness Program:

[Launch of Program](#)

[Expansion of Program](#)

[Program Policy](#)

[FAQs](#)

Please contact Linda Richardson for questions: [linda.richardson@duke.edu](mailto:linda.richardson@duke.edu)

## Frank DeMarco Named ACNO-Ambulatory Care Operations



Congratulations to Frank DeMarco, MSN, RN, CNML, who was recently named Associate Chief Nursing Officer for Ambulatory Care Operations at DUH.

Frank most recently held the position of Clinical Operations Director for Emergency Services at DUH, which included the Emergency Department, Life Flight and Trauma Services.

Frank received his Bachelor of Science in Nursing from Winston-Salem State University and his Masters of Science in Nursing Leadership from East Carolina University. Frank has been with Duke since 1992 and has held various Nurse leadership roles in the Emergency Department over his tenure. He was also recently elected to the North Carolina State Board of Nursing. Frank’s passion for mentorship and ability to lead diverse teams will serve him well in this new role.



### **Lena Livingston-Flowers Wins iPad from CEPD**



*L. Rene' (Lena) Livingston-Flowers, RN, CNOR, BBA, MHA, SSA Perioperative Services, Duke Regional Hospital, (left) receives her new iPad from Pam Edwards, EdD, MSN, RN-BC, FABC, CNE, CENP, Associate Chief Nursing Officer, Education.*

In June, 2016, Duke Advancement of Nursing, Center of Excellence ([DANCE](#)), sponsored a Career Expo for nurses across the health system. DUHS Clinical Education & Professional Development held a drawing for a new iPad for participants who completed a survey after the event, to help improve the expo for the future. Lena Livingston-Flowers from DRH was the lucky winner!

The expo featured information on programs for advanced nursing degrees from schools across North Carolina, and offered resources for nurses interested in pursuing BSN, MSN, CRNA, DNP, and PhD degrees. When asked why she attended the expo, Lena said: "I went to the expo to find out the opportunities offered by the surrounding universities and colleges to advance my nursing education. There were multiple representatives from various schools available to answer questions and share their nursing program options and their nursing program curriculum."

Lena had already started the BSN program at Winston-Salem State University in April before attending the expo, and the information she received helped her know she was on the right track for wanting to advance her nursing career. Now, Lena plans to complete her BSN degree in May 2017 and continue with a doctorate level degree. "My career goal is to obtain a PhD in Nursing to contribute in the nursing profession in the research and education arena."

When the career expo is offered again in the future, Lena encourages all nurses to attend. "Attending the expo gives nurses a chance to network and meet a variety of university representatives, and obtain resources to prepare for an advanced degree in nursing. I would also encourage nurses to complete the survey afterward, to provide feedback for future nursing expo events." Look for information on Expo 2017 in the near future!

## Introducing ART – Advancing Recruitment Together

DUHS is well known for having the best, brightest, and most passionate staff and providers. In order to build on this legacy and navigate anticipated changes to available talent, DUHS Nursing is embarking on an exciting journey of improving recruitment strategies and processes. The journey is named ART – Advancing Recruitment Together.

A recent data analysis revealed that DUHS recruitment processes are overly complex for both applicants and staff. While ART will eventually be launched in all areas of DUHS recruitment, it will focus initially on redesigning and improving recruitment processes for clinical nursing positions.

ART is a multi-year journey that will focus on:

- Hiring additional recruiting staff and optimizing the talents of existing staff
- Implementing strategies to increase the candidate pool of experienced nurses
- Improving processes, communications and service delivery to candidates and hiring managers
- Ensuring consistency in processes and procedures among recruitment departments across the health system

Leading the ART initiative for Nursing are Dr. Mary Ann Fuchs, Vice President of Patient Care and System Chief Nurse Executive, Rhonda Brandon, DUHS Chief Human Resources Officer, Sylvia Alston, ACNO-Recruitment & Hospital Administrative Systems and Gina Goodson-Allen, System Director of Nursing Recruitment and Retention. A Working Group has been collaborating with senior nursing leadership over the past several months to collect data and understand recruitment needs and areas for improvement.

Ultimately, this multi-year journey will make every applicant's and manager's experience the best it can be. Look for more information in the coming months, including regular articles in the nursing newsletter and a new website dedicated to providing updates about the future of nursing recruitment with ART!

## Daly Nominated for DUH MLK Community Caregiver Award



Katelyn Daly, RN, who works on medical intensive care unit 6 East at Duke University Hospital, also has a passion for sustainable programs that promote health and wellness. She volunteers with liveglobally ([link](#)), teaching yoga and mindfulness programs at local Boys & Girls Clubs and supporting the Ingrid Education Center in Nairobi, Kenya.

In December 2016, Daly spent a month at the Ingrid School, where she used her community health knowledge and nursing skills to help the teachers, students and families. She taught proper handwashing and other behaviors and practices that prevent illness and promote wellness.

According to Daly: “Being of service is something that I feel like I was meant to do. It has helped me to be a better nurse at Duke, teaching me a lot about different cultures and how to be understanding of patients and people, really putting myself in their shoes. Because you never really know what someone else is experiencing until you try to look at it from their perspective.”

Daly was one of five nominees for the 2017 MLK Community Caregiver Awards. She was recognized at a Jan. 12 event and received a plaque from William J. Fulkerson Jr., MD.



*Daly is pictured with (from left) Yvonne Spurney, MSN, RN, associate chief nursing officer for medical, surgical and critical care, DUH; Gregory Maruzzella, MSN, RN, clinical lead, 6 East, DUH; Tracy Gosselin, PhD, RN, AOCN, chief nursing and patient care services officer, DUH; and Cheryl Austin, BSN, RN, clinical lead, 6 East, DUH.*

At the event, the program included videos of each of the nominees. To view Daly’s nomination video: [link](#).

## **DUH Cardiac ICU Makes a Move**

After two years of planning and preparation, the DUH Cardiac ICU moved from 7200 to its new home on 7700 on January 23<sup>rd</sup>. Nurses had the opportunity to provide input on the upgrade and redesign of the unit, which was formerly an overflow unit for OB and Pediatrics. During an open house on January 11<sup>th</sup>, Mary Lindsay, MSN, RN, NEA-BC, CCRN-K, Clinical Operations Director-Heart Center, gave tours of the new unit along with other nursing staff. The new space is bright and modern, offering more storage capacity, more meeting areas, and more space for patients to walk, to aid in their healing. Nurses have a clear line of sight of the 17 patient rooms, and PC workstations are set up outside each room for convenience. Patient rooms now offer locking cabinets for security, rolling bins that store neatly underneath cabinets, mobile workstations and private restrooms. The waiting area for families now includes a quiet zone and is spacious and comfortable. The upgrade brought new equipment to the unit as well, including a new C-arm for fluoroscopy that increases efficiency for the procedure.

[Read more.](#)



*Ribbon-cutting ceremony for new unit, left to right: Christopher Granger, MD, Medical Director 7200, Joyce Fullwood, BSN, RN, CNML, Nurse Manager 7200, Kristen Newby, MD, Co-medical Director 7200.*



*Mary Lindsay shows off the new, locking cabinets and convenient sliding bins in the new patient rooms.*



*With more space, bright lighting and alcoves outside each patient room, nurses have a clear line of sight to rooms, allowing them to respond quickly to patient needs.*

## **DUHS Nurses Deliver Holiday Cheer!**

### ***NCNA Triangle Nurses***

Audrey Neal, BSN, RN, NE-BC, LNC, Program Manager/Magnet Program Director for Duke Regional Hospital and North Carolina Nurse's Association (NCNA) Triangle Regional Director, led local nurses in a Christmas celebration for the Masonic Home for Children in Oxford, NC on December 17th. Nurses from across the Triangle donated their time and items for 45 children and their families. Nancy Eisenson, MSN, RN, CNE, Clinical Nursing Instructor, Watts School of Nursing, also participated in the activities, along with nurses from the Association of PeriOperative Registered Nurses (AORN) who joined NCNA to support the effort. Activities included providing breakfast food and beverages, supplying crafts for making gingerbread houses, bird feeders, and the very popular no-sew blankets, along with personal items for the members and their families. This was the second year that Audrey led the event, and she has participated for the past five years. Audrey explained the reason the Masonic Home for Children was selected for this event: "An NCNA nurse was very moved by a young man he had met during hospital orientation who had grown up at the Masonic Home. He identified a



need and we took it from there!" A thank-you letter Audrey received from the Home's staff shows their appreciation: "Your time, planning, care, work and sincerity as part of your visit to our Home were evident, not only in what was given, but in the reactions of our children and in their memories of this day."



NCNA Triangle Chapter and AORN Raleigh Chapter nurses donated their time to the Masonic Home for Children's Christmas celebration. DUHS nurses pictured: Audrey Neal (front row, far right) and Nancy Eisenson (back row, 4<sup>th</sup> from right.)

### ***DRH Emergency Department Nurses***



Nurses from the Duke Regional Hospital Emergency Department delivered gifts to two families they "adopted" for Christmas.

*Left to right: Allison Kiefer, RN, CNII; Brian Watson, RN; Katie Regan, NAI; Heather Hackler, RN, CNIV, CEN; Renee Brown, RN, BSN; Thomas Velez (Laurie Velez's son); Laurie Velez, MHA, BSN, CNML, NMO; Heather Mitchell, MHA, BSN, Clinical Team Lead.*

### ***DUH Birthing Center Nurses***



On December 29<sup>th</sup>, staff from the Duke Birthing Center (DBC) celebrated their holiday cheer in an altruistic way. The team cooked a delicious spaghetti dinner for the families living at the Good Samaritan Inn, an extension of the Durham Rescue Mission. This charity is important to the DBC because they meet many of the residents when they deliver residents' babies. Being able to meet their patients, families, and friends is an

important connection for DBC staff. The residents were grateful to get a home-cooked meal, see friendly faces, and of course share their stories of birth, life, and hope.

## **“Resiliency for Nurses” Seminar – REGISTER NOW**

The Feb. 17 Friends of Nursing Seminar still has space available for participants. The activity will be from 8:30 a.m. to 4:30 p.m. at Croasdaile Country Club, 3800 Farm Gate Avenue in Durham.

The leader for the day is Linda Smith, MS, PA, ([link](#)) director of educational programs for Duke Integrative Medicine. The schedule also includes presentations by two of Smith's Integrative Medicine colleagues: Jeff Brantley, MD ([link](#)), instructor, Mindfulness Based Stress Reduction Program, and Jocelyn Weiss, PhD, MPH ([link](#)), education/training coordinator.

To register, complete the form ([link](#)) and submit it with payment on or before Feb. 3. Space for the seminar is limited. The fee for “Resiliency for Nurses” is \$40. Additional details: Course# DEV1226\*; 7.25 Credit Hours. A flier that can be printed to share is available online ([link](#)).

For more information about Friends of Nursing Seminars, please contact Jana Alexander ([email](#) or 919-681-5094).

## **Nursing Grand Rounds @ DUH – SAVE THESE DATES**

Upcoming Nursing Grand Rounds will address topics identified during the 2016 Needs Assessment Survey, which was conducted during National Nurses Weeks. Please plan to attend the sessions scheduled for March 9, April 11 and June 8. All of these activities will be in Duke North 2002.

On Thursday, March 9, four members of the Duke Hand Transplant Team will make a presentation from 2 to 3 p.m. The presenters are Linda Cendales, MD, director of the Duke Hand Transplant Program, and three Duke University Hospital (DUH) nurses who work on surgical intensive care unit (SICU) 6W: Jessica Baker, BSN, RN, CCRN, clinical lead, Veronica Mathis, BSN, RN, CNIII, hand transplant champion, and Abigail Parsons, BSN, RN, CCRN, CNIII.

On Tuesday, April 11, Judy Prewitt, DNP, RN, ANP-BC, AOCN, is coordinating a grand rounds on the topic of evidence-based practice competencies. The activity will be from 10 to 11 a.m. Prewitt is the associate chief nursing officer for practice, magnet and research for Duke University Health System.

And on Thursday, June 8, Margaret Muir, MSN, RN CNML, will present “Improving the Patient Experience – Tips & Strategies to Enhance Connection.” The activity will be from 2 to 3 p.m. Muir is the strategic services associate for patient experience at Duke Regional Hospital.

For more information about Nursing Grand Rounds or other Friends of Nursing activities, please contact Jana Alexander ([email](#) or 919-681-5094).

## Support Friends of Nursing through Payroll Deduction

Since 1988, Friends of Nursing (FON) has supported DUHS Nurses with nursing recognition, professional development activities and educational opportunities. Please consider supporting FON by setting up regular donations through payroll deduction.

Although a number of giving options are available (see details at this [link](#)), one of the easiest for Duke employees is payroll deduction. Recently, Duke made the process of setting up and changing these deductions even simpler – through Duke@Work ([link](#)). On the “My Pay” page, employees can enter the monthly amount they wish to give and select the effective dates. Easy-to-follow instructions are available online: [link](#).

According to Jana Alexander, director of special programs for Duke Nursing, “If every Duke Nurse set up a recurring donation to Friends of Nursing for even a few dollars per month, the impact to the FON program would be remarkable. Friends of Nursing could explore even more opportunities for supporting Duke Nurses.”

The names of the annual donors to FON are listed in the souvenir program produced for the Gala each year ([link](#)) and are posted on the FON Intranet ([link](#)).

“One of the best ways to honor a colleague or to recognize a team is with a donation to FON,” said Alexander. “Friends of Nursing also receives memorial donations and gifts in recognition of the exceptional care that Duke Nurses have provided to a loved one.”

For questions about donations to FON, please contact Alexander ([email](#) or 919-681-5094).

## Nurses Featured at January Schwartz Rounds

Four Duke Nurses spoke at the Jan. 18 Schwartz Center Rounds at DUH. The title of the activity: “Powerful Moments in a Life of Nursing.” Each of the panelists had the opportunity to share stories from their nursing careers about situations that had a tremendous impact on their professional practice.

Liset Denis, BSN, RN, CEN, the interim nurse manager in the DUH Emergency Department (ED) shared a story about a couple who came to the ED several years ago because one of them was experiencing unbearable pain. Within a few hours, the patient had received a terminal diagnosis. Over the next few months, Denis encountered the couple again and again, and each time she went out of her way to ensure that their needs were met.

“We forget the load our patients are carrying – the human component,” she said. “There’s a lot of talk today about resiliency. I hope that the little things I was able to do for the couple, for [the patient], made it a little better.”

Phyllis Swearngen, MSN, RN, manager of Operations Administration at DUH, has been a Duke Nurse for 43 years. She talked about times when the lightbulb has come on for her. For example, as a new graduate nurse, she brought to the attention of the more experienced members of the care team that their patient was not breathing. That was when she learned,

"When you see something, say something." In another patient care scenario, Swearengen learned, "Sometimes you have to take a risk," as she administered life-saving medications to a decompensating patient. When caring for another patient who was receiving end-of-life care, Swearengen witnessed the patient walk out of the hospital after a family member lovingly provided food and therapies from their Asian homeland. From that experience, she said that she learned: "There's always hope." In her fourth and final story, Swearengen told of her time on 9300 caring for patients with cystic fibrosis and of the distress she felt in providing the needed care, sometimes questioning herself, "Why are we doing this?"

"Then we starting doing lung transplants," she said. "That's when I realized why we do what we do for our patients – tomorrow."

Kristin Bryant, BSN, RN, CNIII, has been a nurse at Duke for 11 years; she works on pediatric oncology unit 5100 at DUH. She said that there's never a day that a child doesn't teach her something. And she talked about the times when patients are facing the end of life, and what an honor it is to care for those patients and their families when they choose to stay on the unit.

"I've learned how to live life from my patients," said Bryant. "Hearing "thank you" is the icing on the cake. The cherry on top is the way co-workers surround and support you."

Pamela Bowman, BSN, RN, OCN, is a clinical lead on adult medical oncology unit 9300 and said that what she has learned has made her passionate about end-of-life care. She talked about two specific patients whose deaths made an impact on her. One of those patients was "tired" of the battle with cancer and pleaded with the heavens, "Help me! Help me! I can't do this anymore." And within a few days, the patient passed away unexpectedly from other causes. The other scenario was one in which a patient had been experiencing pain that was difficult to manage; but, when the patient passed away, a small smile was on the patient's face.

"There are moments we have to attend to," said Bowman. "We owe it to ourselves to share these experiences."



*Four Duke Nurses presented Schwartz Rounds at DUH on Jan. 18. Pictured, from left, Phyllis Swearengen, Kristin Bryant and Pamela Bowman. Not pictured: Liset Denis.*

Three of the panelists were able to remain for the question-and-answer at the end of the activity. When asked, "How do you take care of yourself," they each had advice to share. Swearingen: "What helps is listening to the stories. You may see thousands of patients during your career, but your patients don't see thousands of nurses. Total dedication to walking through tough times with patients and their families helps me."

Bryant said that when she's had a rough shift at work, she goes through "her box." "I have a box at home that has every single picture in it that a kid has colored for me, and every note and school picture that a parent has sent me."

And for Bowman, she said that it helps to "Focus on the new nurses."

Schwartz Center Rounds are monthly interdisciplinary activities that offer clinicians an opportunity to openly and honestly discuss social and emotional issues that arise in caring for patients. For more information, contact Lynn Bowlby, MD ([email](#)), Nathan Gray, MD ([email](#)) or Bill Taub ([email](#)).

## Nurse Residency Patient Care Exemplar

Evidence suggests that after approximately six months in practice, new graduate RNs experience a low point in professional satisfaction. The DUHS Nurse Residency program recently added an exercise to the program in which new graduate RNs write a patient care exemplar during the fifth month of the program as an exercise in building resilience. The exercise provides class time for self-reflection on a positive patient encounter. Since adding the exemplar to the program, the Casey Fink Graduate Nurse Experience scores for professional satisfaction have improved.



*Taylor Foussadier, BSN, RN, CNI, DUH Unit 9100 (Hematology Oncology), received her BSN from the University of Pennsylvania and joined Duke in March, 2016. Taylor submitted the following patient care exemplar in October, 2016:*

"Working on the hematology oncology floor can be summed up in one word: time. Patients are given a devastating and often aggressive diagnosis and are frightened. But one thing I have noticed that new and old patients have most in common is that everyone is waiting. Waiting on the next blood test, waiting on the next bone marrow biopsy result, waiting on a PET scan, waiting on a new chemotherapy, and waiting for just one more second to tick off the clock which leads to home. I have found that in my time as a nurse that it is the waiting, the almost innumerable ticks of the clock that can be the most difficult for our patients. Those ticks are both excruciating and precious. Is the clock ticking closer to remission or closer to death? What happens if this treatment fails? What happens if it succeeds? How can I as the nurse even come close to making those precious ticks just a tiny bit better? What can I say or do? These are the questions I find myself striving to answer every day at work.

"We will call my patient 'Mr. Suave'. Mr. Suave has leukemia and has been through a myriad of rounds of chemotherapy. When I first met Mr. Suave he was not having a good

day. He could not sleep due to the steroids, he could not eat due to chemotherapy making everything taste metallic and was drastically losing weight and he was emotionally exhausted from all the inevitable ups and downs with cancer. He was mad and frustrated from the stress of constantly waiting for results. I tried everything I could logically come up with to fix even just one of his problems, and nothing seemed to make a difference. I felt drained. I was tired of trying so hard and failing and the emotional roller coaster that brought. I finally ran out of ideas to make his day better, and eventually I just decided to sit down in the room with him and his wife and try to just take his mind off of everything for just a minute. We ended up talking for forty minutes. We talked about life, about love, about heartbreaks and letdowns, about miracles and joy and the what-ifs of life. We laughed, we hugged, and we connected on a human level. When I finally had to leave the room to attend to the needs of another patient, Mr. Suave grabbed my hand and told me how much it had meant to him that I had stopped and talked to him. He told me how much he appreciated that I had really looked him in the eye and talked, not about cancer, but of life. That I had taken some ticks out of my clock to be there present with him and all the while made those 2,400 ticks of his clock brighter. I left his room feeling exalted.

“Every now and again I see Mr. Suave and neither of us can help but smile. When I am dealing with a difficult situation at work I think of him. When I feel burnt out and exhausted from a tough patient, co-worker, or just general stress I think of him. He is my eternal reminder that although I cannot help every one’s ticks go by faster or slower I can offer a smile and a hand of comfort. That if you can even make one tick go by a little bit happier than the last then you are accomplishing what is at the heart of nursing. Caring for the PERSON and all the ticks they have.”

## Call for Nurse Volunteers – Camp Kesem at Duke

The Duke chapter is one of 85 [Camp Kesem](#) chapters across the United States, offering a free, week-long camp for children affected by their parent’s cancer. Camp is free to attend, and the camp is planned, managed, and staffed by college student volunteers from Duke University. The camp will be serving over 100 campers between the ages of 6 and 16 this upcoming summer and is **looking for two nurses to join the summer camp team!** These professional staff positions are crucial to ensuring the safety and well-being of campers, and camp cannot happen without these staff in place.

**Camp will be held from August 13th to August 19th, 2017 at the Keyauwee Program Center in Sophia, North Carolina.**

Nurses are responsible for dispensing daily medication, as instructed by each camper's



physician, and for addressing any health emergencies that may come up over the course of the week. They must hold an RN, LPN/LVN, or be a Nurse Practitioner in the state of North Carolina, or be willing to obtain a temporary license for that state.

*Alexis (“Lexi”) Pagnatta, BSN, RN, CNII, Pediatric Cardiac Intensive Care Unit at DUH, volunteered last summer at Camp Kesem. Lexi says:*

“Volunteering to be a nurse at Camp Kesem was one of the most rewarding and humbling experiences I’ve had in my life. I loved being able to use my nursing skill set in a non-acute environment, but, my favorite aspect of

camp was getting to connect with the campers and learn how much of a difference Camp Kesem has made in their lives. I hope I have the pleasure of volunteering with this organization again in the future!"

[Click here](#) for complete position descriptions, and if you're interested in volunteering, email Camp Kesem at [duke@campkesem.org](mailto:duke@campkesem.org).

## Celebrations!

### *Fran Bryant Retirement Celebration*



Frances Bryant (third from right), Nurse Manager for Clinic 5-1, Hematologic Malignancies and Genitourinary Oncology, DUH Cancer Center, celebrates her retirement with nurse retirees she worked with over the years. Fran retired this month after 28 years of service to Duke. Fran's colleagues held a celebration and many friends and co-workers wished her a fond farewell.

[Read more.](#)

### *WSON students chosen for NCANS leadership posts*



*Amy Gira*



*Deb Julian*

Congratulations to Watts School of Nursing students Amy Gira and Deb Julian, who have been selected to serve on the board of directors for the North Carolina Association of Nursing Students. Gira was named district III director-at-large; Julian will serve as treasurer. NCANS is a student branch of the North Carolina Nurses Association and helps nursing students make the transition to licensed practice. Amy and Deb are currently featured along with other board members on the [home page of the NCANS website](#). [Read more.](#)

## ***La Monica Hunter Receives Certification, Starts DNP Program***



La Monica Hunter, MSN, RN, RNC-LRN, CNIV, Special Care Nursery, DRH, graduated in December from the DUSON Pediatric Nurse Practitioner-Primary Care program with a post-graduate certificate. La Monica also started the DNP program at DUSON this week, and is currently studying for the Certified Pediatric Nurse Practitioner-Primary Care Certification Exam (CPNP-PC). La Monica said: "I chose to pursue a terminal degree in nursing (Doctor of Nursing Practice) because of my desire to serve as an expert clinician and educator. The DNP degree will prepare me for advance practice, faculty, and leadership roles. I sincerely thank the faculty at DUSON for investing in me. They are tremendous role models, mentors, and advisors who are committed to helping me achieve my professional goals."

## ***DUSON Moves to 4<sup>th</sup> in NIH Funding***

Duke University School of Nursing (DUSON) has again jumped in its ranking as one of the top nursing schools engaged in National Institutes of Health (NIH)-funded research. In 2016, DUSON received more than \$6.4 million in annual funds from NIH. The School has continued to jump in the rankings since 2010 when the School was ranked 22nd. [Read more.](#)

## **Safety Corner**

### ***2017 ... the year of building resilience?***

*Contributed by J. Bryan Sexton, Ph.D., and Kathryn C. Adair, Ph.D., Duke Patient Safety Center*

With the New Year upon us, why not resolve to boost your resilience? Exercise and diet resolutions can be tough to maintain – but how does having regular social activities sound?

Research shows that feeling socially connected is vital to our well-being. In fact, a meta-analysis found that individuals who feel more socially connected have a 50% increased chance of longevity – a stronger effect than physical activity and BMI, and as strong of an effect as smoking (Holt-Lunstad, Smith, & Layton, 2010).



The good news is that relatively brief positive interactions, even with a stranger, can boost feelings of connection. So remember to make positive interactions with others a priority. For example, set a coffee date with a friend, plan a family game night, or simply have a friendly chat with a store clerk.

Interested in experiencing the benefits of Relationship Resilience? Join our online "One Good Chat" tool, starting up March 27th, at [bit.ly/chatmarch17!](http://bit.ly/chatmarch17)

## **Accreditation and Regulatory Affairs Corner**

Welcome to this new, regular feature in the Nursing Newsletter, designed to keep nurses informed about accreditation and regulatory affairs information, updates and changes.

If you have any questions about information in this section, please contact your accreditation and regulatory affairs representative:



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### ***Changes to Joint Commission Survey Format and Process***

Effective January 1, 2017, Joint Commission (JC) has changed the way in which surveyors complete surveys. The most significant change is implementation of the Survey Analysis for Evaluating Risk (SAFER)™ matrix. SAFER is a new evaluation methodology that JC has adopted to determine the risk of harm to patients and staff, and help organizations evaluate risks when there is a finding. Along with the new format, JC surveyors will now be entering data electronically during their surveys, rather than preparing their reports after the visit. The infographic below provides detail on SAFER:



# Survey Analysis for Evaluating Risk (SAFER)<sup>TM</sup> *Insight into your risk*



The Joint Commission has developed the **Survey Analysis for Evaluating Risk (SAFER)<sup>TM</sup> matrix** to provide healthcare organizations with the information they need to prioritize resources and focus corrective action plans in areas that are most in need of compliance activities and interventions. Each Requirement for Improvement (RFI) noted within your final report will be plotted on the SAFER<sup>TM</sup> matrix according to the likelihood the RFI could cause harm to patient(s), staff, and/or visitor(s) and the scope at which the RFI was observed. As the risk level of a RFI increases the placement of the standard and EP moves from the bottom left corner (lowest risk level) to the upper right (highest risk level).



**SAFER<sup>TM</sup>** will help your organization to:

- More easily identify RFIs with higher risk
- Identify potential for widespread quality initiatives
- Better organize survey findings by level of potential patient impact
- Have one, comprehensive visual representation of survey findings



## SAFER<sup>TM</sup> Impacts

- SAFER<sup>TM</sup> matrix will be included in all survey reports and will drive the level of post survey follow up required.
- All RFIs will be addressed in a 60 day Evidence of Standards Compliance Report
- For higher risk level RFIs, additional detail is required regarding corrective action sustainment.
- RFIs of a higher risk level will be highlighted for surveyors, for potential review on subsequent surveys.



### SAFER<sup>TM</sup> Matrix

		<i>Immediate Threat to Life</i>		
Likelihood to Harm a Patient/Staff/Visitor	HIGH			
	MODERATE			
	LOW			
		LIMITED	PATTERN	WIDESPREAD
		Scope		

### Placement of RFI on SAFER<sup>TM</sup> Matrix and Follow-Up Activity

SAFER Matrix <sup>TM</sup> Placement	Required Follow-Up Activity
HIGH/LIMITED, HIGH/PATTERN, HIGH/WIDESPREAD	<ul style="list-style-type: none"> <li>• 60 day Evidence of Standards Compliance (ESC)               <ul style="list-style-type: none"> <li>- ESC will include Who, What, When, and How sections</li> </ul> </li> <li>• ESC will also include two additional areas surrounding Leadership Involvement and Preventive Analysis</li> <li>• Finding will be highlighted for potential review by surveyors on subsequent onsite surveys up to and including the next full triennial survey</li> </ul>
MODERATE / PATTERN, MODERATE/WIDESPREAD	<ul style="list-style-type: none"> <li>• 60 day Evidence of Standards Compliance (ESC)               <ul style="list-style-type: none"> <li>- ESC will include Who, What, When, and How sections</li> </ul> </li> <li>• ESC will also include two additional areas surrounding Leadership Involvement and Preventive Analysis</li> <li>• Finding will be highlighted for potential review by surveyors on subsequent onsite surveys up to and including the next full triennial survey</li> </ul>
MODERATE / LIMITED, LOW / PATTERN, LOW / WIDESPREAD	<ul style="list-style-type: none"> <li>• 60 day Evidence of Standards Compliance (ESC)               <ul style="list-style-type: none"> <li>- ESC will include Who, What, When, and How sections</li> </ul> </li> </ul>
LOW/LIMITED	<ul style="list-style-type: none"> <li>• 60 day Evidence of Standards Compliance (ESC)               <ul style="list-style-type: none"> <li>- ESC will include Who, What, When, and How sections</li> </ul> </li> </ul>

## SAVE THE DATES: Duke Nursing Open House Recruitment Events for Spring 2017

“Opportunities for a Lifetime” is more than just a tag line. The Duke Nursing organization is well known for supporting its new and experienced nurses in their professional growth. As a long-standing partner in meeting nursing staff wherever their interests take them, Nurse Recruitment will offer two events this spring that will challenge nurses to try something new in 2017. Both events are also great opportunities to share with your nursing colleagues who may be interested in trying out a new opportunity as well – so please be sure to share!

### Duke Nursing Open House

Wednesday, March 15

2:00 – 7:00 p.m.

Duke Medicine Pavilion Conference Center

Recruiters and Nurse Managers will be available to discuss upcoming opportunities and conduct interviews for Duke Raleigh Hospital, Duke Regional Hospital, Duke University Hospital and various other clinic-setting opportunities. *Pre-registration is not required.*

### New to the OR

Thursday, April 13

7:45 a.m. – 3:00 p.m.

Searle Center at Duke University Hospital

New and experienced nurses are encouraged to learn more about the unique opportunities found in the operating room. *Registration is required; contact Dalfanee Leach-Keyes, DUHS Perioperative Services recruiter, at [dalfane.keyes@duke.edu](mailto:dalfane.keyes@duke.edu) for complete details.*

## ‘Tis the Season for Award Nominations

A number of nominations cycles are currently open. Please carefully consider the details provided about various opportunities and plan to nominate at least one colleague for a community or nursing award.

- |                                   |  |
|-----------------------------------|--|
| <b>Feb. 1</b>                     | <b>ONS Foundation Connie Henke Yarbro Excellence in Nursing Mentorship</b><br>Website ( <a href="#">link</a> )<br>Online submission instructions ( <a href="#">link</a> )  |
| <b>Feb. 28</b><br><b>@ 1 p.m.</b> | <b>Emergency Nurses Association Annual Awards</b> ( <a href="#">link</a> )<br>Handbook ( <a href="#">link</a> )<br>Clinical/Practice Awards:<br>Clinical Nurse Specialist Award ( <a href="#">link</a> )<br>Frank L. Cole Nurse Practitioner Award ( <a href="#">link</a> )<br>Nurse Manager Award ( <a href="#">link</a> )<br>Nurse Researcher Award ( <a href="#">link</a> ) |

Nursing Competency in Aging Award ([link](#))

Nursing Practice and Professionalism Award ([link](#))

Education/Advocacy:

Barbara A. Foley Quality, Safety and Injury Prevention Award ([link](#))

Gail P. Lenehan Advocacy Award ([link](#))

Nursing Education Award ([link](#))

Rising Star Award ([link](#))

Special Categories:

Judith C. Kelleher Award ([link](#))

Lifetime Achievement Award ([link](#))

Other:

Behind the Scenes Award ([link](#))

Media Award ([link](#))

State Council/Chapter Government Affairs Award ([link](#))

Team Award ([link](#))

## **March 1      Sigma Theta Tau International Awards for Nursing Excellence ([link](#))**

Research Awards ([link](#)):

Elizabeth McWilliams Miller Award for Excellence in Research ([link](#))

Emerging Nurse Researcher Award ([link](#))

Episteme Award ([link](#))

Evidence-Based Practice Award ([link](#))

International Nurse Researcher Hall of Fame Award ([link](#))

Research Dissemination Award ([link](#))

Research Dissertation Award ([link](#))

Leadership/Professionalism Awards ([link](#)):

Amy J. Berman Geriatric Nursing Leadership Award ([link](#))

Daniel J. Pesut Spirit of Renewal Award ([link](#))

Dorothy Garrigus Adams Award for Excellence in Fostering  
Professional Standards ([link](#))

Mary Tolle Wright Award for Excellence in Leadership Criteria ([link](#))

Virginia K. Saba Nursing Informatics Leadership Award ([link](#))

Education/Technology Awards ([link](#)):

Best Practice in Technology Award ([link](#))

Elizabeth Russell Belford Award for Excellence in Education ([link](#))

Media/Communications and Publicity Awards ([link](#)):

The Capstone International Nursing Book Award ([link](#))

Chapter Communications and Publicity Award ([link](#))

Media Awards (Print and Other) ([link](#))

Nursing Practice Awards ([link](#)):

Audrey Hepburn Award for Contributions to the Health  
and Welfare of Children ([link](#))

Clinical Partnership Award ([link](#))

Edith Moore Copeland Award for Excellence in Creativity ([link](#))

Helen Henry Award for Excellence of Care Award ([link](#))

- Hester C. Klopper Global Health Award ([link](#))  
 Marie Hippensteel Lingeman Award for Excellence in Nursing Practice ([link](#))  
 Practice Academe Innovative Collaboration Award ([link](#))  
 Membership/Chapter Activity Awards ([link](#)):  
 Chapter Communications and Publicity Award ([link](#))  
 Chapter Key Award ([link](#))  
 Ethel Palmer Clarke Award for Chapter Excellence ([link](#))  
 Melanie C. Dreher Outstanding Dean Award for Excellence in Chapter Support ([link](#))  
 New Member Pillar Award ([link](#))
- March 1**      **American Association of Diabetes Educators** ([link](#))  
 Select awards:  
 Allene Van Son Distinguished Service Award  
 AADE/Children with Diabetes – Friends for Life Fellowship Program  
 Diabetes Educator of the Year Award  
 Innovative Use of Media and Technology Award  
 Lifetime Achievement Award  
 Rising Star Award
- March 5**      **ADVANCE for Nurses Best Nursing Team** ([link](#))  
 Categories: Adaptability, Expertise, Initiative, Outreach  
 Resource: Nomination form ([link](#)); request word document ([email](#))
- April 5**      **International Transplant Nurses Society Excellence Award** ([link](#))  
 Awards webpage ([link](#));  
 Nomination form ([link](#)); *Nominator and Nominee must be ITNS members*
- April 15**      **Great 100 Nurses of North Carolina** ([link](#))  
 Categories: Clinical, Administrative/Management, Education, Nontraditional Role, APRN ([link](#))  
 Resources:  
 DUHS Great 100 Winners Spreadsheet ([link](#))  
 Great 100 DUHS Nomination form (internal) ([link](#))  
 Great 100 Nominee biographical information request ([link](#))  
 Great 100 Narrative questions ([link](#))  
 Great 100 Tips on Writing a Great Nomination ([link](#))
- June 1/  
 July 1**      **Oncology Nursing Society Research Career Development Award** ([link](#))  
 Letter of intent due: June 1; application due: July 1
- June 15**      **ONS Foundation Awards** ([link](#));  
 Online submission instructions ([link](#))  
 Awards:

Josh Gottheil Memorial BMT Career Development Awards ([link](#))  
 End-of-Life Care Nursing Career Development Award ([link](#))  
 Pearl Moore Career Development Awards (for staff nurses) ([link](#))

**Open**      **Home Healthcare Nurses Association** ([link](#))  
 America's Top Nurses in Home Care and Hospice ([link](#))

**July 15**      **Sigma Theta Tau International – Chapter Key (biennial)** ([link](#))  
 Submissions considered for: Ethel Palmer Clarke Award for Chapter Excellence

Details about award cycles are on the Friends of Nursing Intranet / [External Awards](#). A pdf document of the cycles is also available online: [link](#).

Please notify Jana Alexander, director of special programs for DUHS Nursing, if you plan to submit a nomination. Contact information: [jana.alexander@duke.edu](mailto:jana.alexander@duke.edu) or 919-681-5094.

## Duke Nurse Retirees

Congratulations to our colleagues who have recently retired or will be retiring soon:

<i>Nurse</i>	<i>Title</i>	<i>Years of Service</i>	<i>Last Unit Worked</i>	<i>DUHS Entity</i>	<i>Retirement Date</i>
Wanet Sparks	Clinical Nurse II	37	Rankin - DCRU	DUH	Dec. 25, 2016
Glen Leif	Clinical Nurse II	10	Vascular Access Team	DUH	January 5
Kathy Ligon	Clinical Nurse IV	34	Radiology	DRAH	January 6
Helen Ball	Clinical Nurse III	19	Vascular Access Team	DUH	January 12
Frances Bryant	Nurse Manager, AC	28	Cancer Center	DUH	January 13
Brenda Fricke	Clinical Services Nurse III	26	Oncology Treatment Center	DUH	January 18
Donna Hutson	Clinical Nurse IV	34	PACU	DUH	January 22
Vivian Morris	Clinical Nurse IV	30	EP Clinic	DUH	January 27

**NOTE:** Please do not send retiree information directly to the Nursing Newsletter email address. Managers should refer to the "Retiring Nurse Recognition" policy for instructions.

## New Certifications

Congratulations to these nurses who have recently received a new certification:

<i>DUHS Entity</i>	<i>Last Name</i>	<i>First Name</i>	<i>Title</i>	<i>Unit</i>	<i>Certification</i>
DRAH	Baker	Victoria	CNIII	DRAH DCC Cary	OCN
DRAH	Hess	Nicole	CNII	ICU	CCRN

<i>DUHS Entity</i>	<i>Last Name</i>	<i>First Name</i>	<i>Title</i>	<i>Unit</i>	<i>Certification</i>
DRAH	Young	Cheryl	CSNI	Hem Onc	OCN
DRH	Clark	Lyndolyn	CSNI	OR	CNOR
DRH	Hayden	Christine	CNII	OR	CNOR
DRH	Hutton	Joseph	CNII	DRH-OR	CNOR
DRH	Laws	Tressa	CSNI	OR	CNOR
DRH	Page	Mendy	CSNI	OR	CNOR
DRH	Price	Jennifer	CNIII	Ambulatory Care Unit	CAPA
DRH	Roller	Kari	CNII	OR	CNOR
DRH	Wrzesniewska	Katherine	CSNI	OR	CNOR
DUH	Anderson	Susan	Nurse Clinician	Ambulatory Surgery	CPSN
DUH	Ball	Helen	CNIII	Vascular Access Team	VACC
DUH	Benner	Winnie	CNIII	OR Gyn	CNOR
DUH	Brescia	Amanda	CNIII	7200 Medical Cardiac	CCRN
DUH	Burke	Kimberly	CNIII	Perianesthesia	CPAN
DUH	Burroughs	Rose	CNII	Perianesthesia	CPAN
DUH	Byrd	Amber	CSNI	ABMT	BMTCN
DUH	Cotton	Elizabeth	CNII	Perianesthesia	CPN
DUH	Cowell	Kelly	CNII	2100	CMSRN
DUH	Croom	Sara	CNII	5100 Pediatric Unit	CPN
DUH	Cummings	Margaret	CNIII	OR-ORT	CNOR
DUH	Detomo	Cindy	CNIII	CDU	PCCN
DUH	Elder	Cassandra	CNIII	Birthing Center	ION
DUH	Galilea	Leif	CNIII	OR-Gen	CNOR
DUH	Gildore	Sherry	CNIII	OR Gyn	CNOR
DUH	Gobern	Lauren	CNII	Perianesthesia	CPN
DUH	Goodman	Crystal	CNIII	4100 Surg Unit	PCCN
DUH	Grabow	Michele	CNII	Birthing Center	ION
DUH	Hatfield	Megan	CNIII	4300 Medical Unit	MS RN-BC
DUH	Hewakopara	Aron	CNII	Perianesthesia	CPAN
DUH	Holling	Elizabeth	CNIII	Ped Bone Marrow	CPN
DUH	Keck	Leslie	CNIII	ED	CEN
DUH	Lee	Richard	CNIII	Perianesthesia	CPAN
DUH	McDuffie	Katherine	Clinical Lead RN	ICN	CCRN

<i>DUHS Entity</i>	<i>Last Name</i>	<i>First Name</i>	<i>Title</i>	<i>Unit</i>	<i>Certification</i>
DUH	McElroy	Diane	CNIII	Adult Card Cath Lab	PCCN
DUH	McGuire	Marcene	Transplant Coordinator	ABMT	BMTCN
DUH	McLean	Katina	CSNI	Oncology Treatment Center	OCN
DUH	Niehaus	Taylor	CNIII	Ped Bone Marrow	CPN
DUH	Ouyang	Wen Chian	CNII	DMP 7 East	PCCN
DUH	Penning	Joanne	CNIV	Perianesthesia	CPAN
DUH	Rogers	Julianne	CNIII	Valvano Day Hospital	CPN
DUH	Sanford	Cassidy	CNIII	ICN	CCRN
DUH	Schranz	Carolyn	CNII	Perianesthesia	CPAN
DUH	Shore	Beryl	CNIII	ASC Periop	CAPA
DUH	Shuford	Catherine	CNII	DMP 7 West	CCRN
DUH	Stearns	Karla	Staff Educator	Cancer Center 3 GI Thoracic Melanoma	OCN
DUH	Suarez	Jason	CNII	8100 Medical Unit	MS RN-BC
DUH	Tieszen	Sharyn	CSNI	ASC Periop	CAPA
DUH	Varias	Teresa	Clinical Lead RN	OR-Uro	CNOR

## Duke Campus Club ... Fun in February 2017!

In addition to its over 30 interest groups, Duke Campus Club, an organization of Duke-affiliated women, has fun programs planned for February 2017. On Thursday, February 9 (10 am, West Union, Duke University) there will be a presentation "Are Robots Going to Take Over Your Job?" by Mary Cummings, PhD, Director of the Humans and Autonomy Lab & Duke Robotics. On Sunday, February 12 (11:30 am, Scharf Hall, Duke University) Campus Club will be presenting a Sports Program to include a Panel Discussion with athletes/coaches, a buffet lunch and Women's Basketball Game v. Pittsburgh. New Softball Head Coach Marissa Young will be featured. For more information on these programs, visit [www.DukeCampusClub.com](http://www.DukeCampusClub.com).

Not a member? Join (annual dues \$25) at [www.Dukecampusclub.com](http://www.Dukecampusclub.com) or attend an event on Monday, February 13 (5-7 pm) at Parizade: New and Prospective Members Mix and Mingle. Learn about day and evening interest groups and meet many Campus Club members. If you would like to attend, After Hours members can RSVP to Jean Carden at [Afterhours@dukecampusclub.com](mailto:Afterhours@dukecampusclub.com). All others please contact Andrea Erwin at [Membership@dukecampusclub.com](mailto:Membership@dukecampusclub.com). Duke Campus Club members look forward to seeing everyone at one of these fun events.





*Enthusiastic Duke Campus Club members and their guests enjoy the Sports Program in 2016.*

## Upcoming Activities and Opportunities

### Calendar

- Feb. 17**      **Friends of Nursing Seminar**  
Time:            8:30 a.m. – 4:30 p.m.  
Title:            Resiliency for Nurses  
Leader:          Linda Smith, MS, PA  
                         Director of Educational Programs  
                         Duke Integrative Medicine  
Location:        Croasdaile Country Club  
                         3800 Farm Gate Avenue  
                         Durham, NC 27705  
Course#:        DEV1226; 7.25 Credit Hours  
Flier:            [Link](#)  
Registration:   [Link](#)
- Feb. 27**      **Strategies for Success Course**  
Time:            8:00 a.m. – 12:00 p.m.  
Location:        Hock G109  
[Information](#)
- March 2**      **Workshop: Mitigating the Madness - Approaches to Clinical Inquiry**  
Time:            7:30 a.m.-4:30 p.m.  
Location:        DUSON Room 1011  
[Information](#)
- March 9**      **Nursing Grand Rounds @ DUH – SAVE THE DATE**  
Time:            2 - 3 p.m.  
Topic:            Hand Transplant  
Presenters:      Linda Cendales, MD  
                         Director, Duke Hand Transplant Program  
                         Duke University Hospital  
                         Jessica Baker, BSN, RN, CCRN  
                         Clinical Lead, DMP 6W SICU  
                         Duke University Hospital

Veronica Mathis, BSN, RN, CNIII  
Hand Transplant Champion, DMP 6W SICU  
Duke University Hospital  
Abigail Parsons, BSN, RN, CCRN  
Clinical Nurse III, DMP 6W SICU  
Duke University Hospital

Location: Duke University Hospital, Duke North Room 2002

**March 15 Duke Nursing Open House**

Time: 2:00 – 7:00 p.m.

Location: Duke Medicine Pavilion Conference Center

**March 23 12th Annual Patient Safety and Quality Conference**

Location: Durham Convention Center

[Information](#)

**April 11 Nursing Grand Rounds @ DUH – SAVE THE DATE**

Time: 10 – 11 a.m.

Topic: Evidence-Based Practice Competencies

Presenter: Judy Prewitt, DNP, RN, ANP-BC, AOCN

Associate Chief Nursing Officer Practice, Magnet, Research  
Duke University Health System

Location: Duke University Hospital, Duke North Room 2002

**April 13 DUHS Nursing Open House Event – New to the OR**

Time: 7:45 a.m. – 3:00 p.m.

Location: Searle Center at Duke University Hospital

**April 19-20 Medical-surgical certification review class – DRH**

Time: 7:30 a.m. – 4:30 p.m.

Location: DRH Main Auditorium

[Information](#)

**June 8 Nursing Grand Rounds @ DUH – SAVE THE DATE**

Time: 2 – 3 p.m.

Title: Improving the Patient Experience – Tips & Strategies to Enhance  
Connection

Presenter: Margaret Muir, MSN, RN, CNML

Strategic Services Associate, Patient Experience  
Duke Regional Hospital

Location: Duke University Hospital, Duke North Room 2002

**June 22 Friends of Nursing Seminar – SAVE THE DATE**

Topic: Incivility/Bullying

Presenter: Kathleen Bartholomew, MN, RN

Internationally acclaimed speaker and educator  
Location: Brier Creek Country Club

**Nov. 4 Friends of Nursing Gala**  
Time: 5 – 11:30 p.m.  
Location: Durham Convention Center

## Find Duke Nursing on Social Media



Duke Nursing has active accounts on Facebook, LinkedIn and Twitter. The content of these accounts is geared to the interests of current and prospective nurses. All DUHS nurses are invited to connect via these social media accounts:

Facebook: Duke Nursing Careers  
Twitter: @DukeNursingJobs  
LinkedIn: Duke Nursing Careers

Please share professional highlights by sending content to the Duke Nurse Recruitment Office at [DUHSNurseRecruitment@dm.duke.edu](mailto:DUHSNurseRecruitment@dm.duke.edu)

*Nursing News is published monthly for the DUHS nursing community.*

*Editor in Chief: Lori Malone, Communications Director, DUHS Nursing*

*Content submissions: If you would like to submit an article or story idea for the newsletter, please send information to: [nursingnewsletter@dm.duke.edu](mailto:nursingnewsletter@dm.duke.edu). The deadline for content is the 20<sup>th</sup> of each month.*

*Subscriptions: If you have a nursing colleague who is not receiving the newsletter, please ask him/her to send a subscription request to [nursingnewsletter@dm.duke.edu](mailto:nursingnewsletter@dm.duke.edu).*

*Archives: Previous issues of the newsletter can be found on the "DUHS Nursing" page of the intranet [here](#).*