



North Carolina Association
for Healthcare Quality

HEALTHCARE PROFESSIONALS DEDICATED TO DELIVERING THE BEST OF CARE.

We invite you to celebrate our **40th Anniversary as we continue to explore pathways to improve healthcare quality, safety, and value.**

Crossroads of Healthcare and Quality: Navigating and Leading Quality Improvement into the Future

April 8-9, 2019

Washington Duke Inn & Golf Club, Durham, NC



Registration opens on January 14, 2019

Register online at: www.NCAHQ.org

[#NCAHQConference2019](https://twitter.com/NCAHQConference2019)

This activity will be submitted to the National Association for Healthcare Quality for CPHQ CE credit and to the Institute for Healthcare Improvement for CPPS CE credit.

Monday April 8, 2019

7:00-8:00	Registration & Breakfast
8:00-8:10	Welcome & Opening
8:10-9:15	Evolution of Quality
9:15-10:30	Holistic Approach to Healthcare Excellence
10:30-10:50	BREAK
10:50-11:55	Shift from Volume to Value
11:55-1:00	LUNCH
1:00-2:05	CMS Quality Programs
2:05-3:15	Speaker/Posters/Vendors (2 groups)
3:15-3:30	BREAK
3:30-4:35	Patient Safety 2.0
4:35-4:55	Poster Presenter Recognition
4:55-5:00	Day 1 Wrap-up

Tuesday April 9, 2019

7:30-8:00	Registration & Breakfast
8:00-8:10	Welcome Back
8:10-9:15	Population Health
9:15-10:20	Interoperability Requirements
10:20-10:40	BREAK
10:40-11:45	Social Determinants of Health
11:45-12:45	LUNCH & Town Hall
12:45-1:50	Innovative Thinking
1:50-2:55	Engagement of Consumers in their Health and Wellness
2:55-3:00	Conference Wrap-up

Complementary Professional Headshots will be taken of attendees throughout the conference to celebrate NCAHQ's 40th Anniversary!



Speakers and Topics



Amy Bell, DNP, RNC-OB, NEA-BC, CPHQ – Director of Quality at Atrium Health

Tina Schoen, MBA, BSN, RN, NEA-BC, CPHQ – Quality Outcomes Specialist at Atrium Health

Evolution to Revolution: Are You Ready to Rebrand Healthcare Quality?

Julie Kennedy Oehlert, DNP, RN – Chief Experience Officer at Vidant Health

Joan Wynn, PhD, RN, CPHQ – Chief Quality Officer at Vidant Health

Linda Hofler, PhD, RN, NEA-BC, FACHE – Nurse Executive/Senior VP at Vidant Medical Center

Holistic Approach to Healthcare Excellence

JP Sharp, JD, MPH – Director, Healthcare Strategy/Transformation at BlueCross BlueShield of NC

The New Perspective: Creating a Sustainable Future through Value-based Payment

Linda Kluge, RD, LD, CPHQ – Executive Director, IDIQ at Alliant Health Solutions

CMS Quality Improvement Programs: Focused on the Medicare Beneficiary

Kara Lyven, MBA, CPPS – Patient Safety Senior Associate at Duke University Hospital

The Flip Side of the Quality Coin



Speakers and Topics



Judy Milne, RN, MSN, CPPS – Patient Safety Officer at Duke University Hospital

Advancing Patient Safety Concepts: Safety 2.0



Seth Edwards, MHA – VP Population Health Management at Premier

The Journey to Value-based Care and Population Health



Scot Walker – IT Program Manager at Mission Health System

Health Information Exchange Connecting the Regional and Beyond



**Tamara Smith, MS, CHES, CHC – Senior Director, Strategy, Analytics and Compliance—
Community Engagement at Novant Health**

**Collaborating with Cross Sector Partners to Achieve High -Value Outcomes
for Addressing Social Determinants of Health**



**Karen Tilstra, PhD and the FHIL Team – Innovation Architect, Founder at the
Florida Hospital Innovation Lab (FHIL)**

”YES AND” Extravaganza!



Janice Horner, MPH, CHES, CPHQ, NBC-HWC – Wellness Coach at Premise Health

Innovative Ways to Engage Consumers in Their Health and Wellness

EARLY BIRD Registration Available Through February 22, 2019

	Before	After
NCAHQ Members	\$325	\$375
Non-Members	\$425	\$475

Note: Annual NCAHQ membership is only \$75 and includes four free webinars per year. [Join Now](#) to save on conference registration! If you are already a member, now is a great time to **renew** if your membership expires by the end of March!

Questions?

Please Contact

Yvonne Acker at: yvonne.acker@duke.edu

Hotel Accommodations: Washington Duke Inn & Golf Club, 3001 Cameron Blvd, Durham, NC 27705

Rooms are available at the discounted rate of \$175/night (king or 2 double beds). Rooms must be booked by **February 22, 2019** to receive this rate. For hotel reservations, please call or book online. The group code is **690826** and should be provided to assist in making reservations. Call 919-490-0999 or 1-800-443-3853 to make reservations by phone.

The link for online reservations is [NCAHQ Annual Education Conf.](#)

Cancellation Policy

Any conference registrant who cannot attend may send a substitute from the same organization by notifying NCAHQ with the name of the substitute. Notification may be done via email (NCAHQ.info@gmail.com) or through the “contact us” portal on the NCAHQ website.

The conference registration fee (less a \$50 processing fee) is refundable if NCAHQ is notified of cancellation no later than fourteen days prior to the first day of the event. Notification may be done via email or through the “contact us” portal on the NCAHQ website. The refund may take up to six weeks.



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